

User Guide

Compatibility: Prestashop v1.7.x – v9.x.x

For Module Version: 1.0.0



Intended Audience

The content of this document is designed to facilitate the users -managers, supervisors and others of **Advance AI Chatbot Module**. A step-by-step instruction has been added to this document to help users to install the module on PrestaShop.

As a safe practice always, backup your files and database before installing any module on PrestaShop. If you are looking for someone to install the module, we can do it for you as well. Just go to the support section share the order id to expedite the installation process.

Once you have installed, please see the User Guide to help you understand on how to use the module to its full capacity. If you still have questions feel free to contact us on the support platform where you bought this module.

If you have any custom requirements feel free to touch base with us.



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Getting Started!

Overview

Boost sales with an AI-driven chatbot powered by ChatGPT and Gemini. Automate 24/7 support, suggest in-stock products, and track orders instantly. Fully multilingual and data-aware, it turns shoppers into buyers while reducing your support costs.

Note: If you have any issues while configuring it first time feel free to contact us on our support.



Installation Instructions

1. Go to Modules → Modules Manager → Click Upload a Module → Browse for Downloaded Module ZIP file and click Upload this module.
2. Click Proceed with Installation.
3. Make sure Cache is disabled in Advance Parameters → Performance.
4. Go to Modules → Modules Manager → AI Chatbot Module to Configure the module



User Guide

Module Configuration:

First Time Setup:

Step1: After installing the module go to Module > Module Manager > AI Advance Chatbot. Here you will see all the configuration for your module.

AI Provider Settings

AI Provider ▼
Select your preferred AI provider

OpenAI API Key
Enter your OpenAI API key

OpenAI Model ▼
Select the OpenAI model to use

AI Provider: Pick your preferred AI platform — OpenAI, Google Gemini— and enter your API key.

AI Model: Select your AI model

Note: You need paid APIs.

ChatGPT: Click [here](#)

Gemini: Click [here](#)

Step2: Scroll down to the “Store Context Management” section and select which store data you want to share with chatbot. Chatbot will be able to reference only those sections that you enable here.

Store Context Management

Include Store Information Yes
Include store name, contact details, and currency in AI context

Include Products Yes
Include product catalog active products in AI context

Include Categories Yes
Include category tree in AI context

Include Policies Yes
Include shipping, returns, and payment policies in AI context

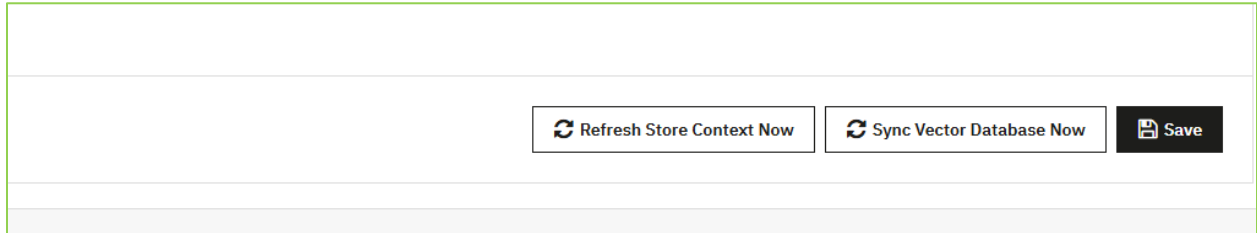
Include Promotions Yes
Include active promotions and cart rules in AI context

Enable Order Lookup Yes
Allow AI to look up order status and details for customers

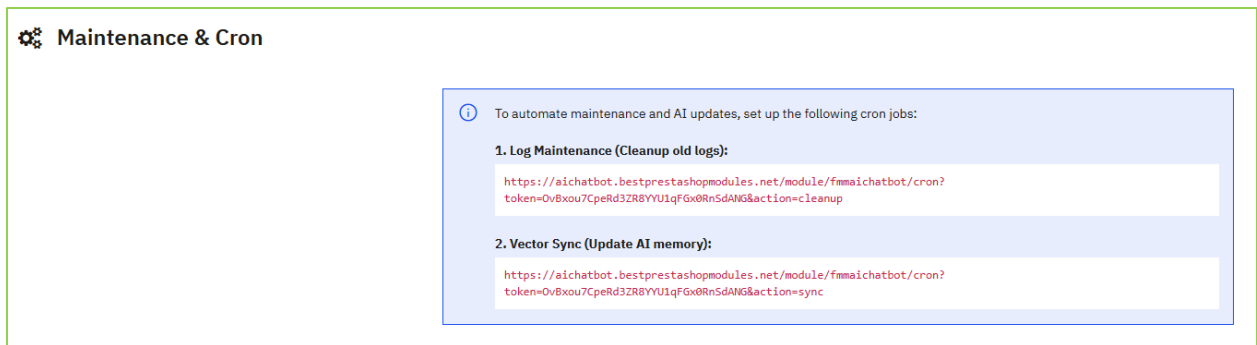
Number of Chunks to Retrieve
Number of relevant information snippets to pass to the AI (default: 5)



Step3: At the end of you have “Sync Vector Database Now”. Click on it. It will take some time depending on your store database depth and languages.



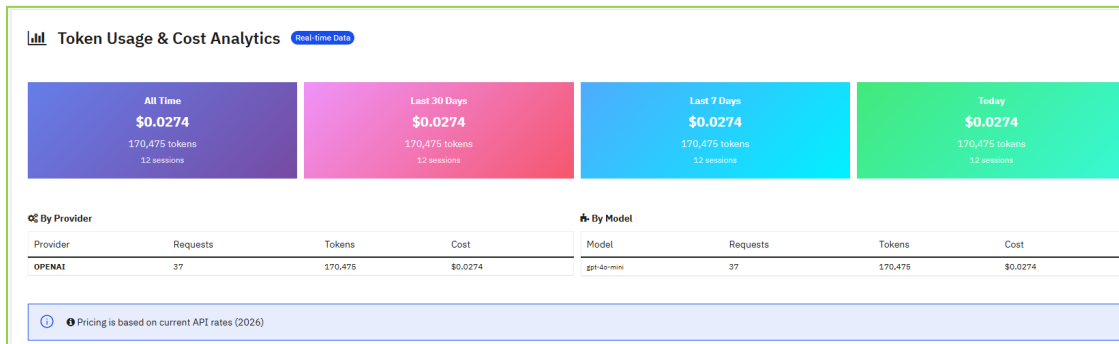
Step4: After creating your embeddings first time you do not need to run it again every time you make some changes to the store. You can use cron to automat update process. Use the second link “Vector Sync” and put it in cron job.





General Module Configuration:

In module configuration at the you have bird eye view of your api cost. You can see number of requests, number of tokens and other details.



Chat Widget Appearance Settings

Here you will be able to customize your chat widget. You can also change the location of your widget.

Chat Widget Appearance

Primary Color: Choose the main color for the chat widget

Position:

Auto Open: No Automatically open chat for new visitors

Welcome Message:

The first message shown to users

Behavior Matching

Here you can select the session timeout and max message per session limit. You can also enable FAQ Matching; this will allow our module to match queries with existing faqs that you can create by going to Sell > AI Chatbot > FAQ Management

Behavior Settings

Session Timeout (seconds): How long to keep sessions active (default: 1800 = 30 minutes)

Max Messages Per Session: Maximum messages allowed per session

Enable FAQ Matching: No

Save



Privacy and GDPR

This allows you to anonymize logs which will make your store compatible with GDPR laws.

Privacy & GDPR

Anonymize Logs No
Remove personal information from chat logs

Log Retention (days)
How long to keep chat logs (default: 90 days, 0 = unlimited)

Save



Human Support and Social Links

Here you can setup your support links. If you enable “Human Transfer” then your chat will be transferred to human. If this option is disabled then social links or support link will be shared by the chatbot. To see how to use human transfer see section below.

Support Email: Here you will be able to enter the email address where email notification will be sent when user asks for human support. This allows you to give prompt support when needed.

Enable Human Transfer Yes
If enabled, transfers user to a live admin chat. If disabled, shows your social/support links below.

Transfer Message en ▾
Message shown when transferring to human support

Message Threshold
Suggest human support after this many messages (default: 10)

Support Emails
Comma separated list of emails to notify when human support is requested for the first time in a chat.

WhatsApp Number / Link
Enter your WhatsApp phone number with country code (e.g., +123456789) or a direct WhatsApp link.

Facebook Messenger Link
Enter your Facebook Messenger link (e.g., https://m.me/yourpage)

Instagram Profile Link
Enter your Instagram profile link

Other Support Link
Enter any other support link (e.g., your contact page or custom help desk)

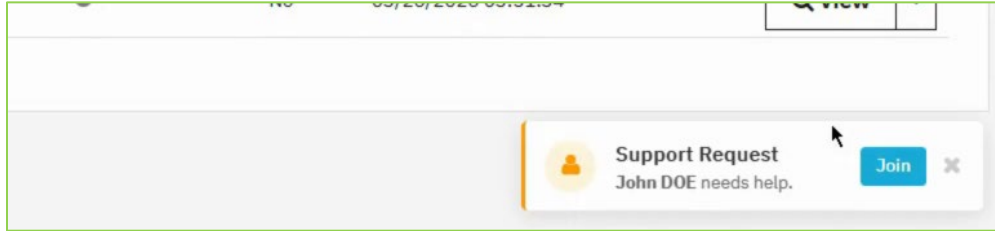


How to Set Up and Use Human Transfer

Our AI Chatbot module includes a seamless human transfer feature, allowing your customers to switch from the automated chatbot to a live agent. Follow these steps to get started:

Step 1: Configuration Go to the module settings and ensure **Enable Human Transfer** is toggled on. To receive alerts, enter your preferred email addresses in the **Support Email** input box.

Step 2: Customer Requests When a customer asks for human assistance on the frontend, the system will trigger a backend notification and send an alert to your configured email addresses.



Step 3: Identifying Urgent Chats Navigate to **Sell > AI Chatbot > Chat History**. Conversations requiring human intervention are marked with a **Red Dot** for easy identification.

ID	Customer	Messages	Language	Support Required	Active	Date	
1	--	4	English (English)	●	Yes	03/25/2026 02:06:01	View
2	--	2	English (English)	●	Yes	03/25/2026 02:15:53	View
4	--	3	English (English)	●	No	03/26/2026 03:15:13	View
5	--	3	English (English)	●	No	03/26/2026 03:16:20	View
7	John DOE	4	English (English)	●	No	03/26/2026 03:51:34	View

Step 4: Live Engagement: Click View on any flagged conversation to enter the chat interface and begin communicating with the user in real time



How to view chat history

To view chat history, go to Sell > AI Chatbot > Chat History. Here you will see all your chat logs with number of messages in each chat. You can also view full chats by clicking on view button and can also send messages from here.

ID	Customer	Messages	Language	Support Required	Active	Date	
1	--	4	English (English)	●	Yes	03/25/2026 02:06:01	View
2	--	2	English (English)	●	Yes	03/25/2026 02:15:53	View
4	--	3	English (English)	●	No	03/26/2026 03:15:13	View
5	--	3	English (English)	●	No	03/26/2026 03:16:20	View
7	John DOE	4	English (English)	●	No	03/26/2026 03:51:34	View

How to Download Chats as CSV.

Our latest update introduces the ability to download chat histories as CSV files, enabling a deeper dive into what your users really need.

You can now export your AI chatbot conversations for offline analysis.

1. Go to **Sell > AI Chatbot > Chat History.**
2. Enter your **Start** and **End** dates.
3. Click **Export CSV.**

Export Chat History

From: 2026-03-01 To: 2026-03-27

[EXPORT TO CSV](#)

How to Add Manual FAQs

You can also add manual FAQs and chatbot will take these into consideration while answering the questions. You can add FAQs by going to Sell > AI Chatbot > FAQ Management.

How to add Quick Replies

You can also add quick replies by going to Sell > AI Chatbot > Quick Replies

ID	Question	Active	Position	
1	Check our sale items	✓	+ 1	Edit
2	New Arrivals	✓	+ 2	Edit



Disclaimer

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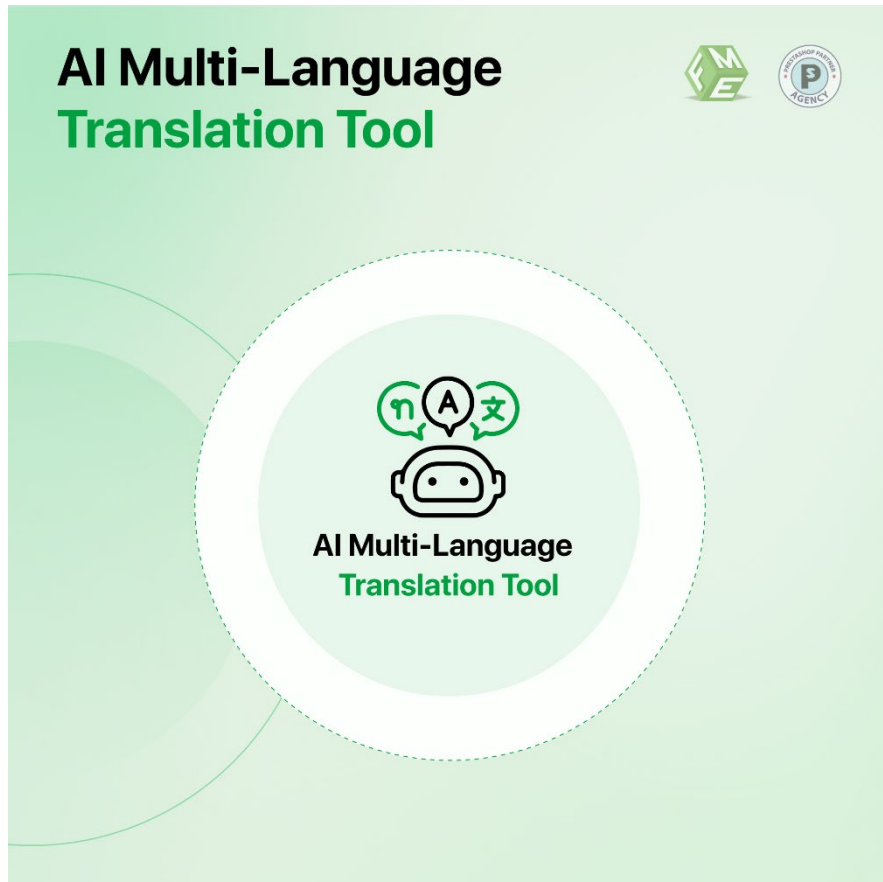
Support

If you need more information or have any questions or problems, please refer to our support helpdesk:

You can log a ticket and a support technician can assist you further.

Customization

If you have requirements that are not covered by our module and you need to have our module customized, feel free to contact us through support helpdesk.



User Guide

Compatibility: Prestashop v1.7.x – v9.x.x

For Module Version: 1.0.0



Intended Audience

The content of this document is designed to facilitate the users -managers, supervisors and others of **AI Advance Translation Module**. A step-by-step instruction has been added to this document to help users to install the module on PrestaShop.

As a safe practice always, backup your files and database before installing any module on PrestaShop. If you are looking for someone to install the module, we can do it for you as well. Just go to the support section share the order id to expedite the installation process.

Once you have installed, please see the User Guide to help you understand on how to use the module to its full capacity. If you still have questions feel free to contact us on the support platform where you bought this module.

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Getting Started!

Overview

The PrestaShop AI Translation Module automatically translates your store content using advanced AI engines like OpenAI GPT and Google Gemini.

It helps you localize products, categories, and CMS pages instantly, saving time and ensuring high-quality, natural translations across all languages.



Installation Instructions

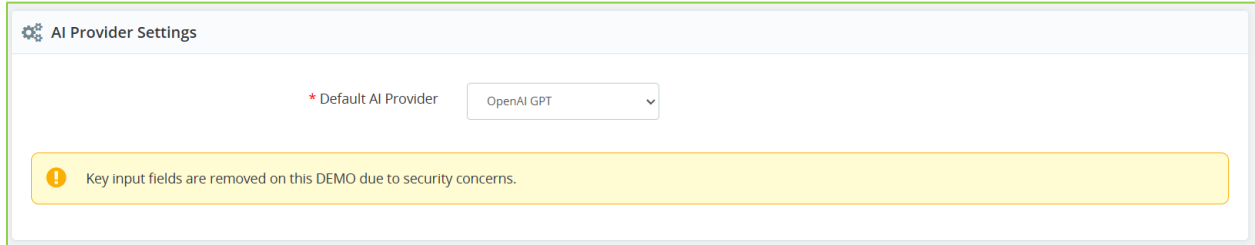
1. Go to Modules → Modules Manager → Click Upload a Module → Browse for Downloaded Module ZIP file and click Upload this module.
2. Click Proceed with Installation.
3. Make sure Cache is disabled in Advance Parameters → Performance.
4. Go to Modules → Modules Manager → PrestaShop AI Translation to Configure the module



User Guide

Module Configuration:

After installing the module go to Module > Module Manager > AI Translate Pro. Here you will see all the configuration for your module.



Default AI Provider: Select the AI engine: ChatGPT (OpenAI), or Gemini (Google).

OpenAI API Key: Enter your OpenAI (ChatGPT) API key.

Gemini API Key: Input your Gemini API key.

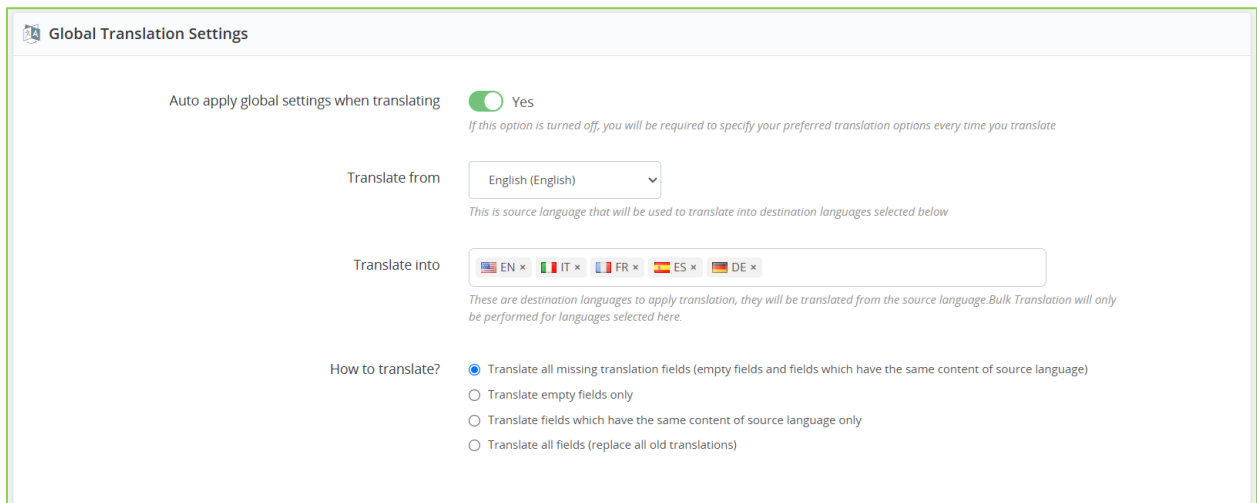
Note:

You need paid APIs for the translation to work.

ChatGPT: Click [here](#)

Gemini: Click [here](#)

Note: We can also integrate any other AI model of your choice, subject to additional setup charges.



Auto apply global settings when translating: If this option is turned off, you will be required to specify your preferred translation options every time you translate

Translate from: This is source language that will be used to translate into destination languages selected.

How to translate:

- Translate all missing translation fields (empty fields and fields which have the same content of source language)
- Translate empty fields only
- Translate fields which have the same content of source language only
- Translate all fields (replace all old translations)



Other Settings

Default Tone:

Enable Translation Memory: Yes
Save translations to avoid duplicates and reduce costs

Batch Size:
Number of items to process in each batch

Default Tone: Select the tone of your translation.

Enable Translation Memory: Enable to save translation in memory, this will help reduce api cost.

Batch Size: Select the batch size in which translation will be sent to ai engine.

Glossary & Do-Not-Translate Settings

Enable Glossary: No
Use glossary terms to ensure consistent translations

[Save](#)

Enable Glossary: Enable this to include words that will be excluded during the translation. This is helpful for your brand to remain consistent.

How to translate product

In order to translate a single product go to the product and edit it.

Product name: \$12.90 tax

Product with combinations: Online

EN

Product Name
English (English)

- Translate this field only
- Translate this field to all languages
- Translate all fields to this language
- Translate all fields for all languages
- Translation settings

Details Combinations Shipping Pricing SEO Opt



- Every where there is an input field a small icon will appear allowing you to translate the content. This dropdown will use global settings for the translation. You can change these settings by clicking on “Translation Settings” at the end.
- There are four options on the drop down
 - Translate this field only: This will only translate this field
 - Translate this field to all languages
 - Translate all field to this language
 - Translate all fields to all languages: This is recommended as this will translate all the fields in a single product to all enabled languages
- After you select the option a dialog box will appear allowing you to select or deselect any particular field from the product i.e if you want to remove url slug from translation you can do that from that dialog box
- After pressing the translate button the translation will be done. You then need to click apply translation to implement it on fields.
- Make sure you click Save button after translation is applied.

How to translate product in bulk

You can also translate multiple products at a time. Go to Products then select the products that you want to translate. After that click on Bulk Translation button at the top.

Bulk AI Translation (3 products)

✓ 3 products selected for translation

Product #18 Product #17 Product #16

Use Global Settings
When enabled, translations will use the settings configured in the module configuration page. When disabled, you can customize settings temporarily for this session only.

✓ **Global Settings Applied**

Source Language: English (English) **Target Languages:** English (English), Italiano (Italian), Français (French), Español (Spanish), Deutsch (German),

Translation Mode: Translate Missing Fields (empty or same as source) **AI Provider:** OpenAI GPT

Fields to Translate

Product Name Meta Title

Short Description Meta Description

Description URL Rewrite

3 products selected

Cancel Start Translation

- You can remove any product you want from this dialog box.
- It will use global settings and if you want you can disable global settings and select your own here.
- Lastly select the fields you want to translate and click Start Translation.
- A status dialog box will appear letting you know the progress of translation.



How to translate CMS Pages or Category Pages

*** Title** [G7] EN ▾

Used in the h1 page tag, and as the default title tag value. Invalid characters: <=>{}.

SEO preview

<https://advanceaitranslation.bestprestashopmodules.net> › en › content › 2-legal-notice ⋮

Legal Notice

Legal notice

Meta title [G7] EN ▾

0 of 70 characters used (recommended)

Used to override the title tag value. If left blank, the default title value is used. Invalid characters: <=>{}.

Meta description [G7] EN ▾

12 of 160 characters used (recommended)

Invalid characters: <=>{}.

Meta keywords [G7] EN ▾

To add tags, click in the field, write something, and then press the "Enter" key. Invalid characters: <=>{}.

- You can translate CMS page or category pages by editing these.
- Each field where there is option to input content will have translation button alongside it.



How to use cron job to automate translation.

You can use cron job to automate translation task. Go to Sell > Catalog > AI Translate Cron

Automatic Translation Cron Job

Configure your server cron job to call this URL regularly to automatically translate content based on your active rules.

<https://advanceaitranslation.bestprestashopmodules.net/en/module/fmmitranslatepro/cron?token=6RX2DOyu8VW4e05fWieg8QesWjtvTmL&action=execute> [COPY URL](#)

AI Translate Cron 1

ID	Rule Name	Content Type	Source Language	Active	
1	product summary	product	English (English)	✓	Edit

- You can create multiple rules to create automatic tasks.
- Use the link to run the cron job
 -
- Each time the link is accessed the cron job will ran and translation rules will be executed.

Cron Translation Rule

* Rule Name
Give this rule a descriptive name

* Content Type
Select the type of content to translate

Fields to Translate

Select All Deselect All

Product Name Description

Short Description Meta Title

Meta Description Meta Keywords

Friendly URL Available Now Text

Available Later Text

Select which fields should be translated

* Source Language
Language to translate from (target languages use global settings)

Translation Mode

Translate missing fields only (empty + same as source)

Translate empty fields only

Translate fields with same content as source only

Replace all existing translations

How should the cron handle existing translations?

Active Disabled
Enable or disable this rule

- Rule Name: Enter the name for this rule
- Content Type: Select the content that you want to translate i.e product pages, categories etc
- Field to Translate: Select the fields that you want to translate
- Source Language: Select the source language

FME Modules



- Note: You always need to have content in source language in order for translation to work.
- Translation Mode: Select your translation mode.
- Active: Enable to activate this rule.



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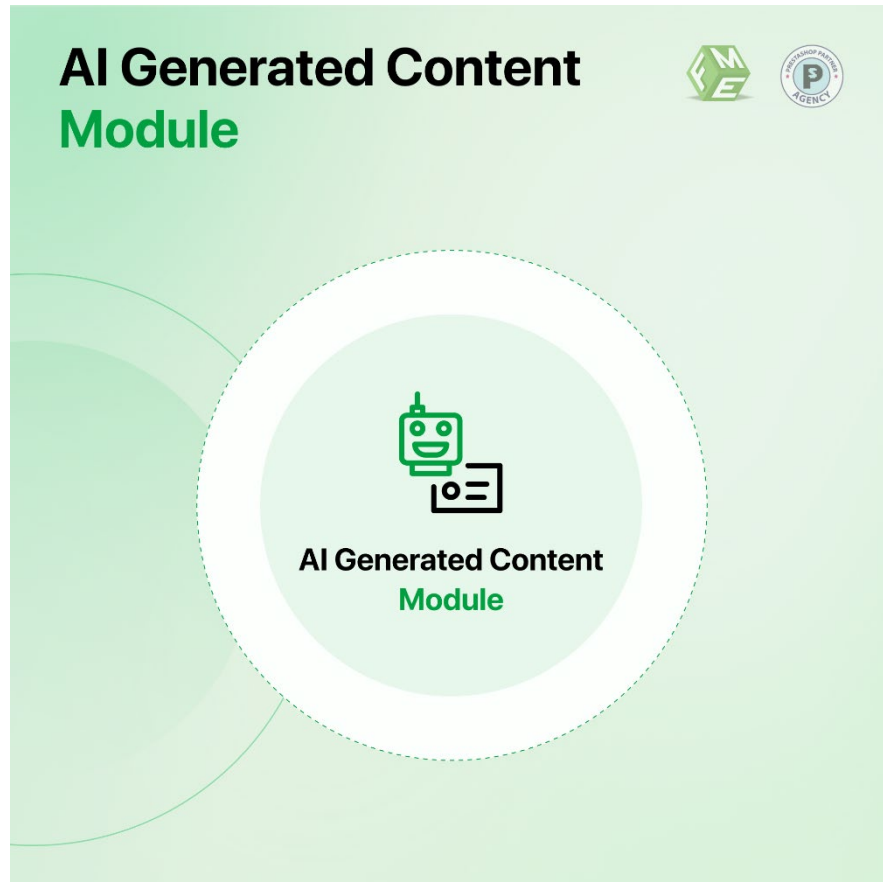
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User Guide

Compatibility: Prestashop v1.7.x – v8.x.x

For Module Version: 1.0.0



Intended Audience

The content of this document is designed to facilitate the users -managers, supervisors and others of **AI Content Generator**. A step-by-step instruction has been added to this document to help users to install the module on PrestaShop.

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Once you have installed, please see the User Guide to help you understand on how to use the module to its full capacity. If you still have questions feel free to contact us on the support platform where you bought this module.

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Getting Started!

Overview

Easily generate SEO-optimized content for products, categories, CMS pages, and more using ChatGPT. Supports multilingual content, smart prompt variables, and bulk generation—boost productivity and search rankings in seconds.



Installation Instructions

1. Go to Modules → Modules Manager → Click Upload a Module → Browse for Downloaded Module ZIP file and click Upload this module.
2. Click Proceed with Installation.
3. Make sure Cache is disabled in Advance Parameters → Performance.
4. Go to Modules → Modules Manager → PrestaShop Custom Gaming Console Builder to Configure the module



User Guide

Module Configuration:

Once you have installed module you will have four new tabs on left side of your backend dashboard.

AI Content Generator Settings

Enable AI Generator Enabled
Enable or disable the AI content generation functionality.

* OpenAI API Key
Enter your OpenAI API key. You can get one from <https://platform.openai.com/api-keys>

OpenAI Model
Choose which OpenAI model to use.

Save

1. **Enable Module:** Activate or deactivate the module on your PrestaShop store.
2. **OpenAI API Key:** Enter your OpenAI key.
3. **OpenAI Model:** select your desired AI module



Product Page Content Generation:

Go to Catalog > Products > Add or Edit any existing product. At the lower right hand side you will see content generation icon. Clicking on it will open the content generation content box.

Generate AI Content
✕

Target Field

Product Name

Select the field you want to generate AI content for.

Language

English (English) (en)

Select the language of the page where the field value will be added. (This is not the language of the content, but the target page language.)

Prompt:

Describe what you want to generate...

Available Variables:

name
description
category
price
reference

Generated Content:

AI generated content will appear here...

Cancel

Generate

Use This Content

1. **Target Field:** From the dropdown select the field for which you want to generate the content.

- a. Product Name
- b. Short Description
- c. Long Description
- d. Meta Title
- e. Meta Description

2. **Language:** Select the language in which you want to generate the content.

3. **Prompt:** Enter your prompt, below are some examples:

a. Prompt Example 1: Product Description

Prompt:

Write a detailed and engaging product description for {product_name}. Explain how it benefits the customer. Use a friendly and informative tone.



Explanation:

This prompt is ideal for generating long product descriptions. It uses {product_name} to personalize the output based on each product’s data. The tone is set to be “friendly and informative,” making it suitable for general consumer products.

b. Prompt Example 2: Meta Description

Prompt:

Create an SEO-friendly meta description for {product_name}. Mention its key features and price {price}. Keep it under 160 characters.

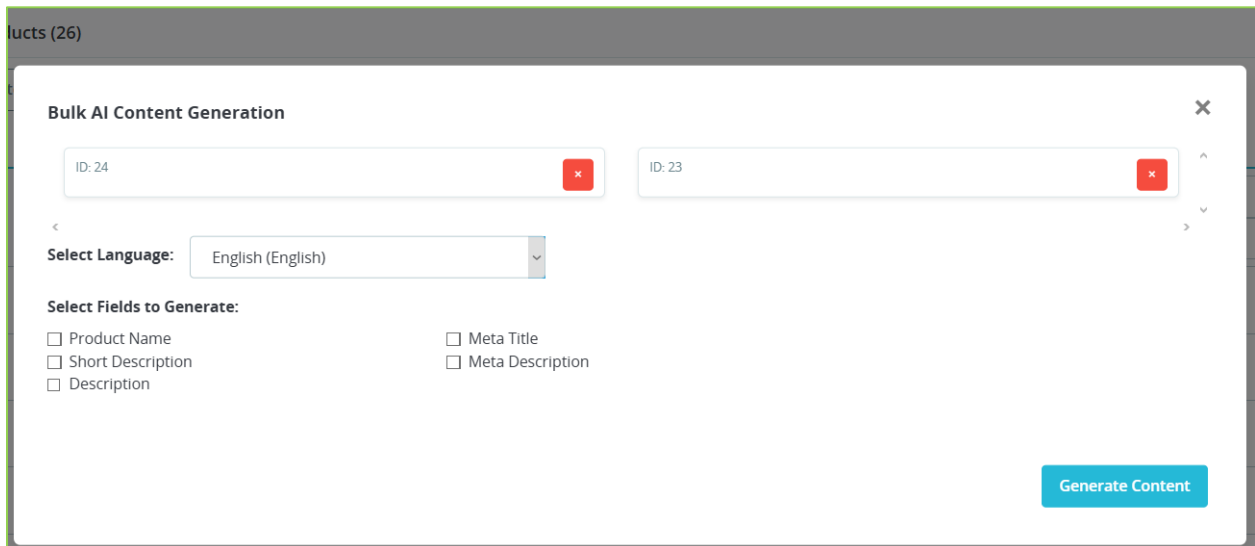
Explanation:

This prompt is tailored for generating meta descriptions optimized for search engines. It includes {product_name} and {price} to create concise and relevant text for better CTR in search results. The character limit keeps it within Google’s display guidelines.

- 4. Generated Content: The generated content will appear here. Review and click on Use This Content to add the content to the field.

Bulk Product Page Content Generation:

Go to Catalog > Products and select your desired products for which you wan to generate the content. Then click on Bulk Content Generation button on top. This will show the dialog box for bulk content generation. On top it will show the selected products. Next select your desired language and then field for which you want to generate the content. Lastly add your prompt using available variables. Then clicking on Generate Content will generate and add the content automatically.



Similarly you can generate content for CMS pages was well as Categories and Supplier pages.



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