



FME Modules



FILE UPLOAD BY CUSTOMERS

PrestaShop Module

User Guide

Intended Audience

The content of this document is designed to facilitate the users -managers, supervisors and others of File Upload by Customers PrestaShop Module. A step by step instruction has been added to this document to help users to install the module on PrestaShop.

As a safe practice always backup your files and database before installing any module on PrestaShop. If you are looking for someone to install the module we can do it for you as well. Just go to the following link and let support know the order id to expedite the installation process.

Once you have installed please see the User Guide to help you understand on how to use the module to its full capacity. If you still have questions feel free to contact us on the support platform where you bought this module.

If you have any custom requirements feel free to touch base with us.



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Overview

Allow customers to upload files on the order page, product and cart pages with PrestaShop upload file module. It supports drag-n-drop as well as multi file upload options. Customers and admin both can manage these files. The merchants can attach multiple files on product pages to display policy, guides, images from customer, etc. They can also use this module to enable file upload on cart / checkout page. This allows customer to send supporting documents / images to explain how he wants his product.

Installation Instructions

1. Log into PrestaShop administration panel, go to Modules → Click Add new module.
2. Select fileuploads.zip which you downloaded and click upload this Module.
3. Scroll down and find File Uploads and click Install.
4. Clear Cache in Advance Parameters → Performance.



User Guide

How to Manage Customer Files and Guest Files:

At the back office, go to “Customer Files” and “Guest Files” from the “Orders” tab. Here you will find all the files. You can view all the files uploaded by your customers here.

The screenshot displays the 'Customer Files' management interface. It features a sidebar with navigation options: 'SELL' (Orders, Customer Files, Guest Files) and 'IMPROVE' (Modules). The main content area is titled 'Customer Files' and contains a table with columns: ID, Uploaded By, Email, Title, Description, Deletable, Ordered, Downloads, Upload Date, Update Date, and File. Two rows of customer files are visible. Below this, the 'GUEST FILES' section is shown with a table containing one row of guest file data.

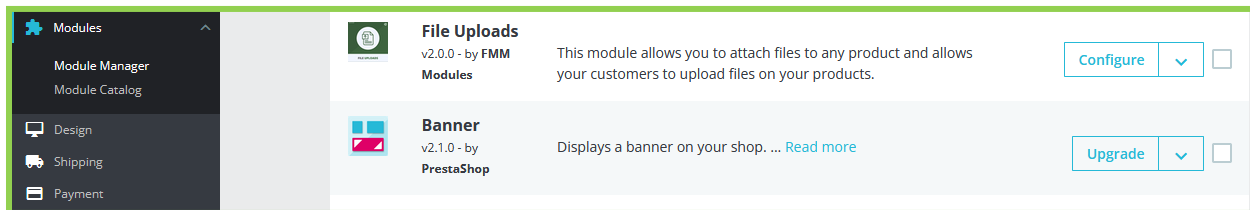
ID	Uploaded By	Email	Title	Description	Deletable	Ordered	Downloads	Upload Date	Update Date	File
1	J. Jane	demo@demo.com	Apple		✓	✗	0	2018-04-04 08:06:39	2018-04-04 08:06:55	
2	J. Jane	demo@demo.com	df	df	✓	✗	1	2018-04-04 08:18:11	2018-04-04 08:18:15	

ID	Uploaded By	Email	Title	Description	Editable	Ordered	Downloads	Upload Date	Update Date	File
6	Guest	--	dsds	sdsd	✓	✗	0	2020-12-17 02:02:32	2020-12-17 02:02:36	View



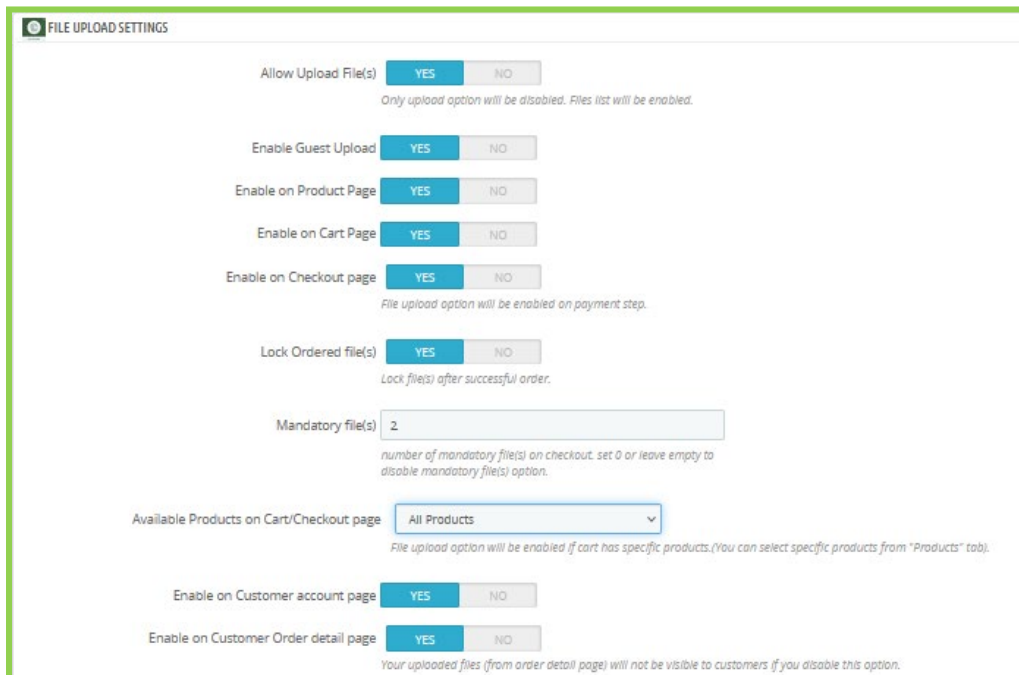
How to Configure the Module

At the back office, go to Modules > Module Manager > File Uploads. Click on “Configure” to continue.



Here you will find the following settings:

Settings



- **Allow Upload File(s):** Enable to allow users to upload files.
- **Enable Guest Upload:** Enabling this option will allow non-registered users to upload files.
- **Enable on Product Page:** Option for user to upload file from product page.
- **Enable on Cart Page:** Option for user to upload file from cart page.
- **Enable on Checkout page:** File upload option will be enabled on payment step.
- **Lock Ordered File(s):** Admin can lock the files from back office from the Order detail section at backend. Users will not be able to delete files after he has uploaded them.



- **Mandatory File(s):** Admin can bound the users to upload files.
- **Available Products on Cart/Checkout page:** Option to give file upload option to all products or on specific products.
- **Enable on Customer account page:** Users will see files uploaded by him/her on their account section.
- **Enable on Customer Order detail page:** Your uploaded files (from order detail page) will not be visible to customers if you disable this option.

Max File Size: 2 MB

Position on Product page: Product Footer

Send Email Alert to Customers: YES NO

Send Email Alert to Admin: YES NO

Admin Email: demo@demo.com
by default shop email will be used.

Group Access

<input type="checkbox"/>	ID	Group name
<input checked="" type="checkbox"/>	1	Visitor
<input checked="" type="checkbox"/>	2	Guest
<input checked="" type="checkbox"/>	3	Customer

Selected customer groups will be able to upload files only.

Message: Please remember this is demo and orders placed on demo will not be delivered.

This message will be displayed on file upload area

- **Max File Size:** Select the max size of a file uploaded by customer.
- **Position on Product page:** Select where you want to show file upload box on product page.
- **Send Email Alert to Customers:** A email notification will be sent to customer when file is uploaded.
- **Send Email Alert to Admin:** Enable to send email notification to admin
- **Admin Email:** By default shop email will be used.
- **Group Access:** Selected customer groups will be able to upload files only.
- **Message:** Option to display a custom message using WYSIWYG editor, to the customers at the frontend.



Uploader Settings

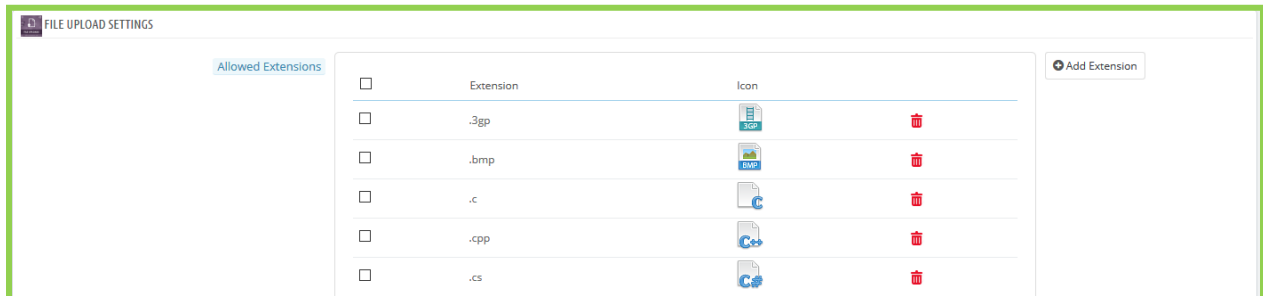
Uploader Settings	Allow Drag and Drop	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	<i>Enable/disable drag and drop option.</i>
Extensions	Allow Bulk Upload	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	<i>Enable/disable bulk file(s) upload.</i>
Category	Enable Preview	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	<i>Enable/disable preview on file(s) upload on front(only supported for jpg, jpeg, png, gif, bmp).</i>
Products	Enable Global Upload/Cancel	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	<i>Enable/disable global upload and cancel button for bulk uploads.</i>
Google Cloud Storage	Auto upload	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	<i>Upload file as soon as file is selected or drag and draped.</i>
Dropbox Storage	Required File Title	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	<i>Mark file title mandatory.</i>
	Required File Description	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	

- **Allow Drag and Drop:** Enable to allow drag and drop option for users
- **Allow Bulk Upload:** Option to allow users to upload more than one file at a time.
- **Enable Preview:** Enable preview for users
- **Enable Global Upload/Cancel:** Allow users to cancel upload
- **Auto Upload:** Files will be uploaded as soon as user drags and drops them.
- **Required File Title:** Enable to make file title mandatory
- **Required File Description:** Enable to make description mandatory



Extensions

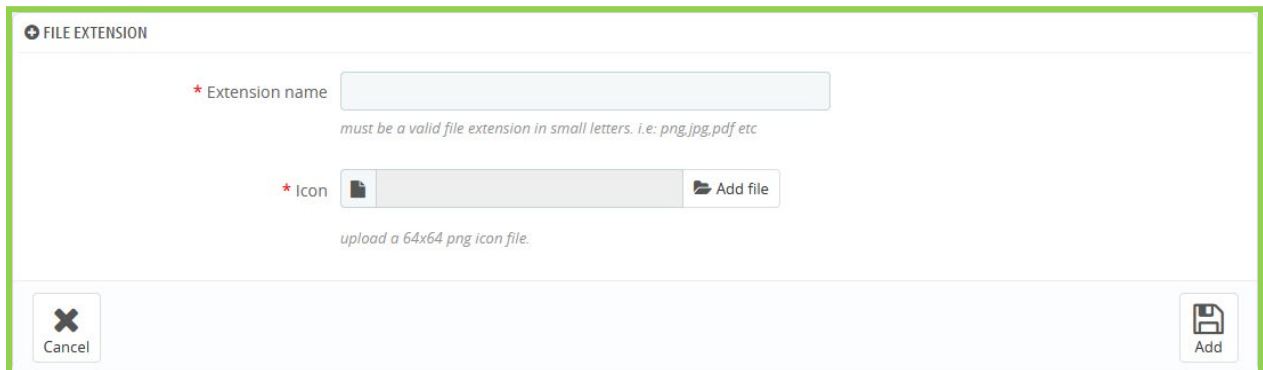
Admin can select the allowed extension types for the files. Files with only these extensions will be allowed to upload by customer.



Add Extensions:

Admin can add as much extension as requirements. Click on “Add Extension” button on right.

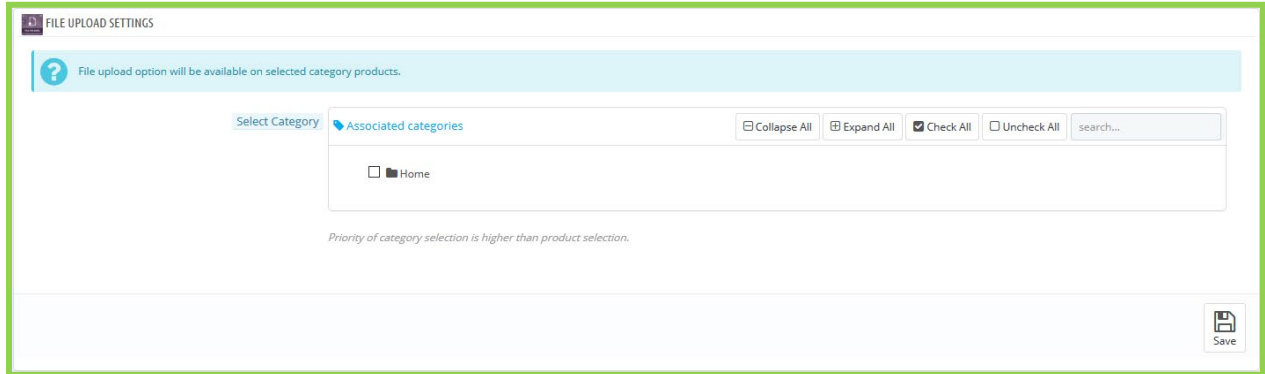
- **Extension Name**
- **Icon**





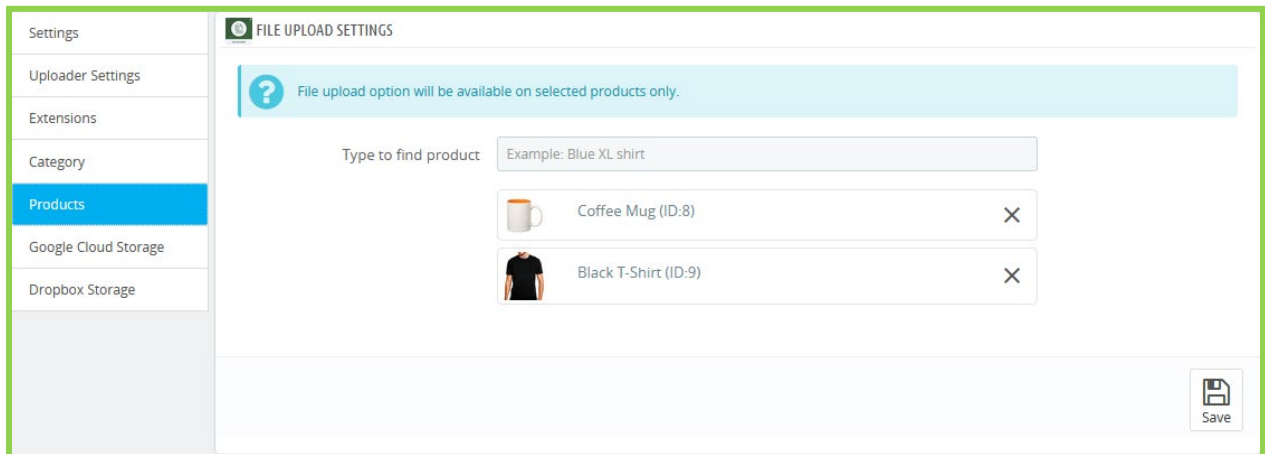
Category

Admin can allow file upload option on whole categories. From the drop down select the categories you want.



Products

Admin can choose the specific products where upload files options will be available.





Google Cloud Storage

Admin can enable this option to allow uploading files from Google Drive.

Google AI key can be generated by following the instructions provided in the demo.

The screenshot shows the 'FILE UPLOAD SETTINGS' interface. On the left is a sidebar menu with options: Settings, Uploader Settings, Extensions, Category, Products, Google Cloud Storage (highlighted in blue), and Dropbox Storage. The main content area is titled 'FILE UPLOAD SETTINGS' and contains the following configuration options:

- Enable Upload from Google Drive:** A toggle switch set to 'YES'. Below it is the text: 'Allow users to upload file(s) from google drive.'
- Google Picker API Key:** A text input field containing 'AIzaIdGAP13waxKc3g1wz5t1u72mPXArneScBqKNA' with a '(v2)' suffix. Below it is the text: 'Create a Google Project and enable Google Picker API from here. : [Setup Google Picker](#)'
- Client ID:** A text input field containing '851819673420-agsu4337fz0d1hcnvns7ddw481d9gfe'. Below it is the text: 'Enter your Google Picker Client ID.'

Dropbox Storage

Admin can enable this option to allow uploading files from Dropbox

The screenshot shows the 'FILE UPLOAD SETTINGS' interface for Dropbox. The sidebar menu is the same as in the previous screenshot. The main content area is titled 'FILE UPLOAD SETTINGS' and contains the following configuration options:

- Enable Dropbox:** A toggle switch set to 'YES'. Below it is the text: 'Allow users to upload file(s) from dropbox.'
- Dropbox App Key:** A text input field containing 'y6o0vkipf7k7odz'. Below it is the text: 'Create a Dropbox app and generate app key from here. : [Create App](#)'



Disclaimer

It is highly recommended to backup your server files and database before installing this module.

No responsibility will be taken for any adverse effects occurring during installation.

It is recommended you install on a test server initially to carry out your own testing.

Support

If you need more information or have any questions or problems, please refer to our support helpdesk:

You can log a ticket and a support technician can assist you further.

Customization

If you have requirements that are not covered by our module and you need to have our module customized, feel free to contact us through support helpdesk.