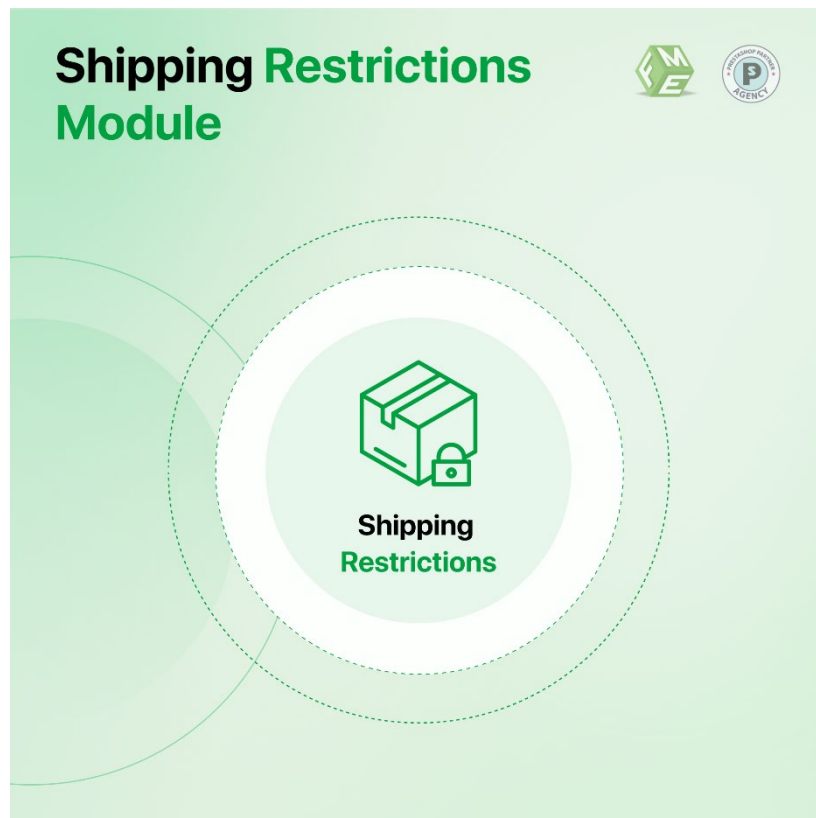




FME MODULES



RESTRICT SHIPPING METHODS

USER GUIDE



INTENDED AUDIENCE

The content of this document is designed to facilitate the users -managers, supervisors, and others of Restrict Shipping Methods PrestaShop Module. A step-by-step instruction has been added to this document to help users to install the module on PrestaShop.

As a safe practice always backup your files and database before installing any module on PrestaShop. If you are looking for someone to install the module, we can do it for you as well. Just go to the following link and let support know the order id to expedite the installation process.

Once you have installed, please see the User Guide to help you understand on how to use the module to its full capacity. If you still have questions, feel free to contact us on the support platform where you bought this module.

If you have any custom requirements feel free to touch base with us.



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INSTALLATION INSTRUCTIONS

1. Log into PrestaShop administration panel, go to Modules → Click Add new module
2. Select shippingrestrictions.zip which you downloaded and click upload this Module
3. Scroll down and find Shipping Restrictions and click Install. You are done
4. Clear Cache in Advance Parameters → Performance



USER GUIDE

HOW TO MANAGE SHIPPING RESTRICTIONS

At the back office, go to shipping restriction rules. You can go there from SHIPPING RESTRICTIONS > Shipping Restrictions.

Once you are here you will be able to access all the restriction rules in the grid. Click on + or edit any rule to continue.

The screenshot shows a web interface for managing shipping restrictions. On the left is a dark sidebar with navigation options: Orders, Catalog, IMPROVE (Modules, Shipping), CONFIGURE (Shop Parameters), and SHIPPING RESTRICTIONS (Shipping Restrictions). The main content area is titled 'Shipping Restrictions' and contains a table with one row of data. The table has columns for ID, Title, Shipping Methods, Enabled, Start, and End. The row shows ID 1, Title 'Has Product - Mug', Shipping Methods '3,4', and Enabled status '✓'. An 'Edit' button is visible at the end of the row.

ID	Title	Shipping Methods	Enabled	Start	End
1	Has Product - Mug	3,4	✓		



Now here admins will configure the following:

ADD/EDIT SHIPPING RESTRICTION

Title

For back office use only.

* Status YES NO

* Shipping Methods to Disable

	ID	Name
<input type="checkbox"/>	2	My carrier
<input type="checkbox"/>	3	DHL
<input type="checkbox"/>	4	UPS
<input checked="" type="checkbox"/>	5	FedEx

** Please note that these shipping methods will be disabled for below selected categories/products/cart totals.*

Category Rule? YES NO

Products Rule? YES NO

Cart Range Rule? YES NO

Cart Weight Rule? YES NO

Customer Group Rule? YES NO

Cart Voucher Rule? YES NO

Cities Rule? YES NO

Zip Codes Rule? YES NO

Apply if Country? YES NO

Select Countries

Afghanistan
Åland Islands
Albania
Algeria

Add →

Finland
Greece
United States

← Remove

Restrict Shipping methods based on these countries.

Restriction Starts

Restriction Ends

- Title: For back office use only. Title of the rule
- Status: Enable to enable this rule
- Shipping Methods to Disable: Select the shipping methods that you want to disable for this rule



- Category Rules?: If enabled admin will be able to apply this rule to one or more categories
- Product Rule?: If enabled admin will be able to specify products on which this rule will be applied
- Cart Range Rule?: Rule will be applied if the value of cart is between the selected range
- Cart Weight Rule?: Rule will be applied if the weight of cart is between the selected range
- Customer Group Rule?: Apply rule to customer groups
- Cart Voucher Rule?: Apply rule to cart vouchers that you have created
- City Rules?: Apply restriction if user is from specific city or cities
- Zip Code Rule?: Apply restriction based on zip codes
- Apply If Countries: Apply restrictions based on countries
- Restriction Starts: Enter the start date for this rule
- Restriction Ends: End date of rule application.



USE CASES:

1. Restricting Expedited Shipping for Heavy Orders

Scenario: The store wants to restrict expedited shipping options for orders that are too heavy.

Rule Configuration:

- **Title:** "Restrict Expedited Shipping for Heavy Orders"
- **Shipping Methods to Disable:** Select expedited shipping methods (e.g., DHL Express, FedEx Overnight).
- **Cart Weight Rule:** Enable the weight rule and set a range (e.g., restrict shipping for orders over 20kg).
- **Status:** Enable the rule to activate.
- **Start/End Dates:** Optional, based on specific periods when this restriction applies.

Outcome: If a customer's cart weight exceeds 20kg, the expedited shipping options will be automatically disabled.

2. Limiting Shipping Methods for Specific Categories

Scenario: A store selling fragile items wants to restrict certain shipping methods that are not suitable for delicate products.

Rule Configuration:

- **Title:** "Fragile Items Shipping Restrictions"
- **Shipping Methods to Disable:** Select shipping methods that are unsuitable for fragile items (e.g., Economy Shipping).
- **Category Rules:** Enable the rule and select the product categories (e.g., "Glassware" or "Fragile Items").
- **Status:** Enable to apply the rule.

Outcome: Customers buying items from the specified categories (like glassware) will not be able to choose economy shipping methods.



3. Shipping Restriction Based on Specific Zip Codes

Scenario: A store wants to block certain shipping methods in areas that are hard to reach or high-risk for deliveries.

Rule Configuration:

- **Title:** "Restrict Shipping to Remote Areas"
- **Shipping Methods to Disable:** Select all shipping methods not suitable for remote delivery (e.g., Next Day Delivery).
- **Zip Code Rule:** Enable the zip code restriction and input the specific zip codes (e.g., 12345, 67890).
- **Status:** Enable to activate the rule.

Outcome: When customers enter a delivery address with one of the restricted zip codes, the specified shipping methods will be unavailable.

These examples show how the PrestaShop Restrict Shipping Method module can offer flexible control over shipping options based on various conditions.



DISCLAIMER

It is highly recommended to backup your server files and database before installing this module.

No responsibility will be taken for any adverse effects occurring during installation.

It is recommended you install on a test server initially to carry out your own testing.

SUPPORT

If you need more information or have any questions or problems, please refer to our support helpdesk:

You can log a ticket and a support technician can assist you further.

CUSTOMIZATION

If you have requirements that are not covered by our module and you need to have our module customized, feel free to contact us through support helpdesk.