



FME MODULES



RESTRICT CUSTOMER GROUPS MODULE

USER GUIDE



INTENDED AUDIENCE

The content of this document is designed to facilitate the users -managers, supervisors and others of **Restrict Customer Groups** PrestaShop Module. A step by step instruction has been added to this document to help users to install the module on PrestaShop.

As a safe practice always backup your files and database before installing any module on PrestaShop. If you are looking for someone to install the module we can do it for you as well. Just go to the following link and let support know the order id to expedite the installation process.

Once you have installed please see the User Guide to help you understand on how to use the module to its full capacity. If you still have questions feel free to contact us on the support platform where you bought this module.

If you have any custom requirements feel free to touch base with us.



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INSTALLATION INSTRUCTIONS

1. Log into PrestaShop administration panel, go to Modules → Click Add new module
2. Select restrictcustomergroup.zip which you downloaded and click upload this Module
3. Scroll down and find Restrict Customer Groups and click Install. You are done
4. Clear Cache in Advance Parameters → Performance.
5. Module will add extra Tab Link in Back Office

USE CASES

Use Case 1: Exclusive Discounts for VIP Customers

Scenario: A store wants to offer exclusive discounts on selected products for its VIP customer group.

Implementation:

- The store admin creates a VIP customer group in the PrestaShop back office.
- Using the Restrict by Customer Group Module, the admin configures specific products to be available at a discounted price only for this group.
- When VIP customers log in, they see the discounted prices and can purchase the products. Other customer groups do not see these prices and can only view the regular prices.

Outcome: This approach incentivizes customers to become VIP members while boosting sales for specific products.

Use Case 2: Product Visibility Control

Scenario: A business wants to restrict the visibility of certain products to specific customer groups, such as wholesale customers.

Implementation:

- The store admin identifies products intended for wholesale only and creates a "Wholesale" customer group.



- With the Restrict by Customer Group Module, the admin hides these products from other customer groups (e.g., retail customers).
- Only customers in the Wholesale group can view and purchase these products.

Outcome: This allows the store to tailor its product offerings to different audiences, ensuring that wholesale products are only accessible to eligible customers.

Use Case 3: Tiered Access to New Releases

Scenario: A brand wants to give early access to new product releases to loyal customers before launching them to the general public.

Implementation:

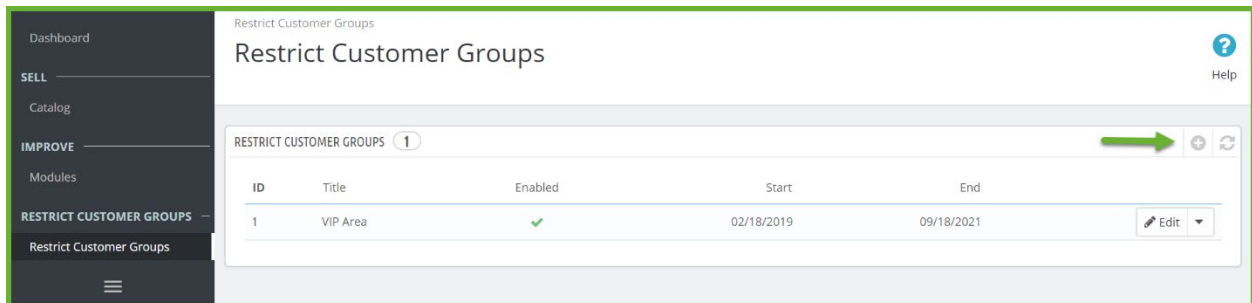
- The store admin creates a "Loyal Customers" group in the PrestaShop back office.
- The Restrict by Customer Group Module is used to set a release date for new products that is only accessible to the Loyal Customers group for a week.
- During this week, only members of the Loyal Customers group can view and purchase the new products. After the week, the products become visible to all customer groups.

Outcome: This strategy rewards loyal customers, enhances customer loyalty, and creates a sense of exclusivity around new product launches.



HOW TO ADD RESTRICTIONS TO YOUR STORE

At the back office, go to “Restrict Customer Groups”. Here you will find list of all the restrictions rule on your store. Click on “+” to continue.



Fill your rule information here based on the following fields:

Add/Edit Restricted Area

Title

For back office use only.

* Status YES NO

* Customer Group access

ID	Group name
<input type="checkbox"/> 1	Visitor
<input type="checkbox"/> 2	Guest
<input type="checkbox"/> 3	Customer
<input type="checkbox"/> 4	VIP Specials

Mark all of the customer groups which you would like to have access.

Restriction Action Redirect to URL Show Message

* Message OR Redirect URL

If Restriction Action is URL then please simply write complete URL like <https://www.prestashop.com/en/about-us>

CMS Pages to Restrict

ID	Name
<input type="checkbox"/> 1	Delivery
<input type="checkbox"/> 2	Legal Notice
<input type="checkbox"/> 3	Terms and conditions of use
<input type="checkbox"/> 4	About us
<input type="checkbox"/> 5	Secure payment

* Please note that these pages will be private for other users which are not selected in Group access.

- **Title:** For back-office use only
- **Status:** Enable / Disable the rule



- **Customer Group Access:** Mark all the customer groups which you would like to have access
- **Restriction Action:** You can either redirect restricted user to a new url or show them a customized message
 - Redirect to URL
 - Show Message
- **Message OR Redirect URL:** If Restriction Action is URL than please simply write complete URL like <https://www.prestashop.com/en/about-us>
- **CMS Pages to Restrict:** All these pages will be private for other users which are not selected in Group access

Categories to Restrict

ID	Name
<input type="checkbox"/>	2 Home
<input type="checkbox"/>	3 Women
<input type="checkbox"/>	4 Tops
<input type="checkbox"/>	5 T-shirts
<input type="checkbox"/>	6 Tops
<input type="checkbox"/>	7 Blouses
<input type="checkbox"/>	8 Dresses
<input type="checkbox"/>	9 Casual Dresses
<input type="checkbox"/>	10 Evening Dresses
<input type="checkbox"/>	11 Summer Dresses

* Please note that these pages will be private for other users which are not selected in Group access.

Restrict Category Products YES NO

Products to Restrict

Restriction Starts

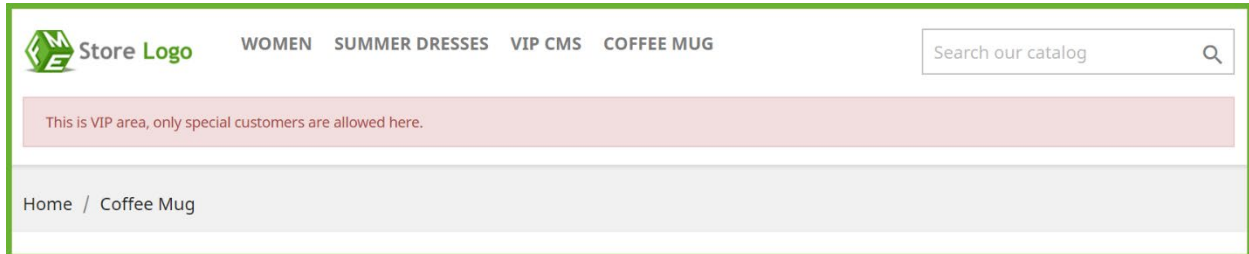
Restriction Ends

- **Categories to Restrict:** Please note that these pages will be private for other users which are not selected in Group access
- **Restrict Category Products:** If you want to restrict specific product enable this option
- **Products to Restrict:** Select which products will be restricted
- **Restriction Starts:** Specify start date for restriction
- **Restriction Ends:** Specify start date for restriction



Front Office

Based on the restrictions we have provided your restriction will appear as the following. You can go back and edit this information.





DISCLAIMER

It is highly recommended to backup your server files and database before installing this module.

No responsibility will be taken for any adverse effects occurring during installation.

It is recommended you install on a test server initially to carry out your own testing.

SUPPORT

If you need more information or have any questions or problems, please refer to our support helpdesk:

You can log a ticket and a support technician can assist you further.

CUSTOMIZATION

If you have requirements that are not covered by our module and you need to have our module customized, feel free to contact us through support helpdesk.