



# FME MODULES



**PRESTASHOP MODULE**

**USER GUIDE**



## INTENDED AUDIENCE

The content of this document is designed to facilitate the users - managers, supervisors, and others of the **Product Contact** PrestaShop Module. A step by step instruction has been added to this document to help users to install the module on PrestaShop.

As a safe practice always backup your files and database before installing any module on PrestaShop. If you are looking for someone to install the module, we can do it for you as well. Just go to the following link and let support know the order id to expedite the installation process.

Once you have installed please see the User Guide to help you understand how to use the module to its full capacity. If you still have questions feel free to contact us on the support platform where you bought this module.

If you have any custom requirements feel free to touch base with us.



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## INSTALLATION INSTRUCTIONS

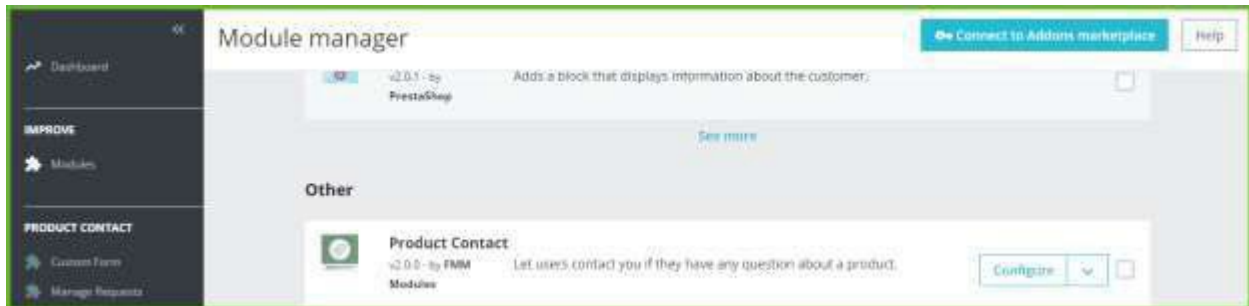
- Log into **PrestaShop** administration panel, go to **Modules** → Click Add new module
- Select **productcontact.zip** which you downloaded and click upload this Module
- Scroll down and find **Product Contact** and click **Install**. You are done
- **Clear Cache** in **Advance Parameters** → **Performance**



## USER GUIDE

### HOW TO CONFIGURE THE MODULE

At the back office, go to **Configure**, you can go there from **IMPROVE > Module > Module & Services**. Here you will find **Product Contact** installed. Click on the **Configure** button to continue.



Here you will find the following configurations:

### SETTINGS

- **Select Theme**
  - **Classic**
  - **Modern**
- **Select Location:** Select the hook where you want to show the button
- **Button Text:** Enter text label for button on front.
- **Email:** Enter the e-mail address where you will receive the request.
- **Enable for Registered Users:** Enabling this option will only allow registered users to use contact button.
- **Google captcha SiteKey:** Enter the captcha key here
- **Select Product Method:** All Products or Categories or Single Product
  - **All Products**
  - **Selected Products**



⚙️ Settings

**Select Theme**
 Classic
  Modern

**Select Location**

Select location to display the product contact button.

**Button Text**


Enter text label for button on front.

**Email**

Enter the e-mail address where you will receive the request.

**Enable For Registered users**
 Disabled
 Use this to enable and disable for registered users.

**Google captcha SiteKey**

[click here to get your key..](#)

**Select Product Method**
 All Products
  Selected Products And Cateogires

**Enable First Name:** Use this to enable and disable first name

**Enable Last Name:** Use this to enable and disable last name

**Enable Email:** Use this to enable and disable user email

**Enable Phone:** Use this to enable and disable phone. Phone must be enable because of quick option.

**Enable Message:** Use this to enable and disable message. Message option must be enable because of contact detail.

**Enable Custom Fields:** Use this to enable and disable all custom fields.

⚙️ Form Fields Setting

**Enable First Name**
 Enabled
 Use this to enable and disable first name

**Enable Last Name**
 Enabled
 Use this to enable and disable last name

**Enable Email**
 Enabled
 Use this to enable and disable user email

**Enable Phone**
 Enabled
 Use this to enable and disable phone. Phone must be enable because of quick option.

**Enable Message**
 Enabled
 Use this to enable and disable message. Message option must be enable because of contact detail.

**Enable Custom Fields**
 Disabled
 Use this to enable and disable all custom fields.



**Enable File Upload:** Enable to allow file upload on frontend

**Max File Size:** Select max file size for file upload

**Accepted File Types:** These file types will be allowed to be uploaded

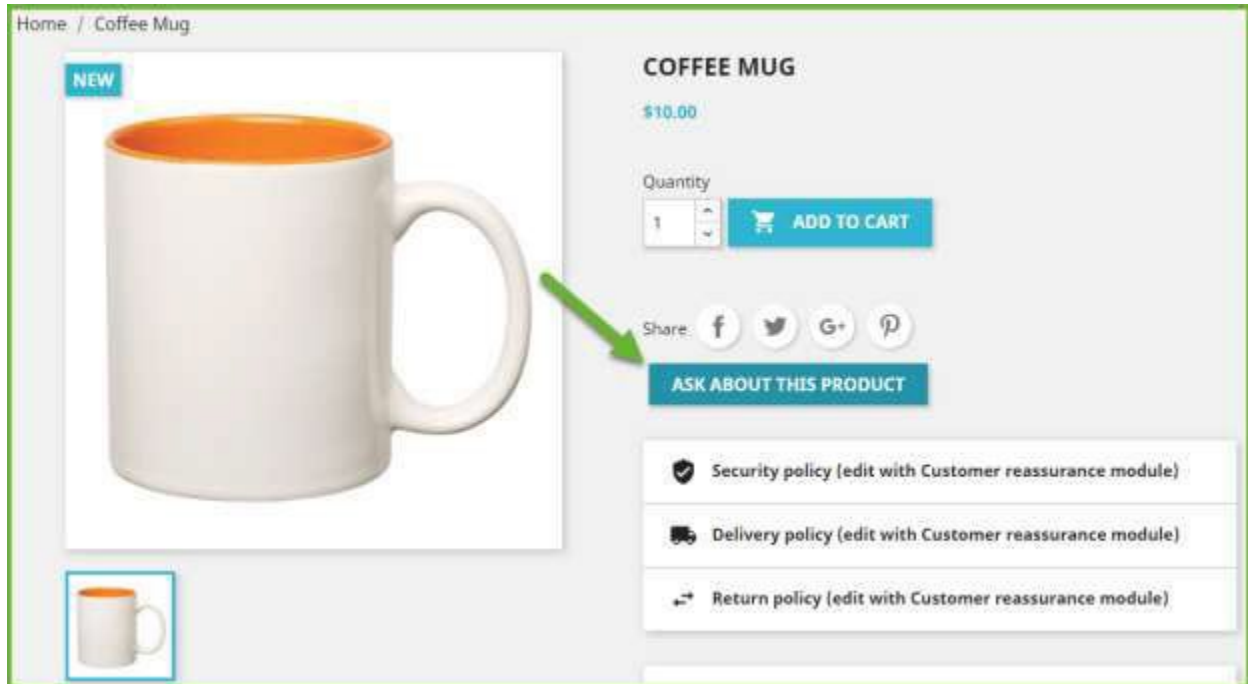
The screenshot shows a configuration panel titled "File Upload Field Setting" with a gear icon. It contains three settings:

- Enable File Uploading:** A toggle switch is currently in the "Disabled" position. Below it is the instruction: "Use this to enable and disable file uploading."
- Max File Size:** A text input field contains the number "2", and a dropdown menu is set to "megabytes". Below it is the instruction: "Enter file size e.g 2"
- Accepted File Types:** A text input field contains "jpg,gif,png". Below it is the instruction: "Do not use spaces after or before comma. Comma seperated file types i.e. jpg,gif,png"

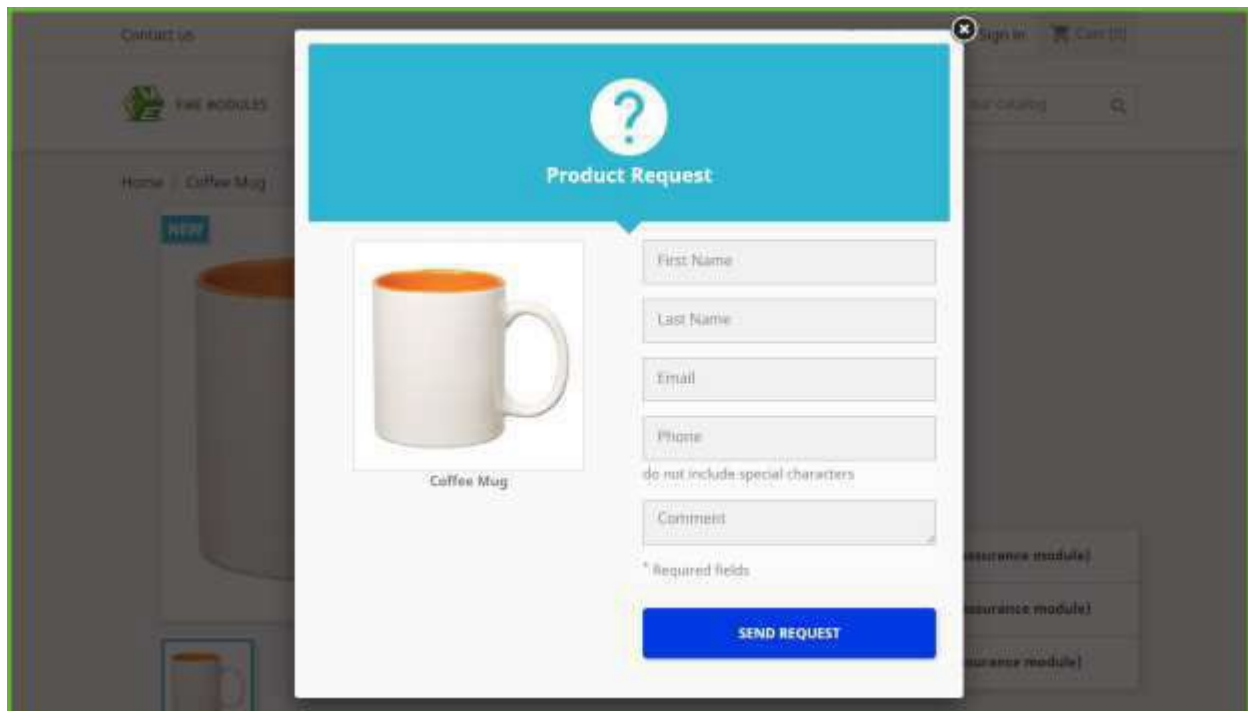


## HOW TO MANAGE REQUESTS

At the front office on the product page you will find the **ASK ABOUT THE PRODUCT** button. Click on it you access the popup form.

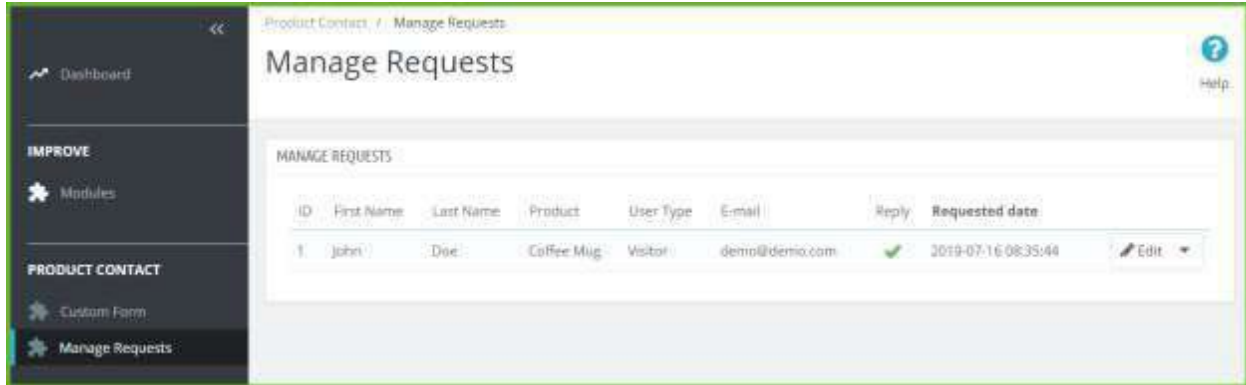


Provide the information that you want to find out about the product here.

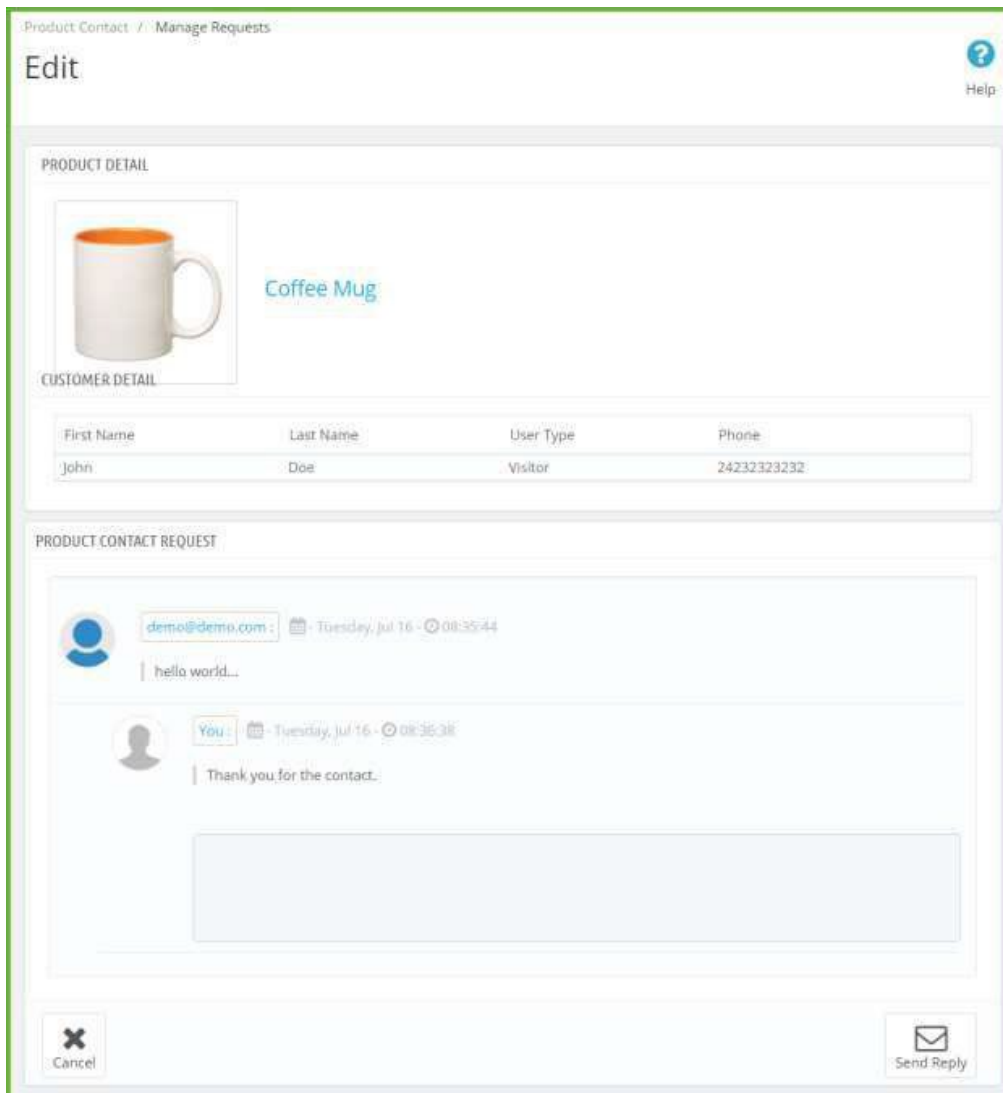




Now at the back office, go to **Manage Requests**, you can go there from **PRODUCT CONTACT > Manage Requests**. Here you will find a grid with all the requests. Click on **Edit** to get more details about the request.



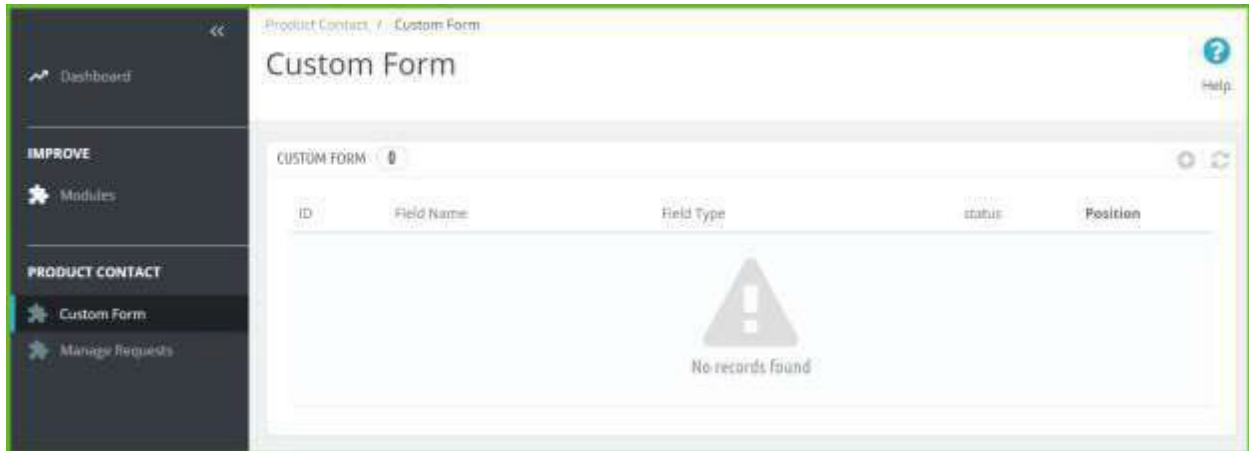
Here admins can view the request's information and reply to it as per their requirement.





## HOW TO ADD CUSTOM FIELDS TO REQUEST FORM

At the back office, go to **Custom Form**, you can go there from **Product Contact > Custom Form**. Here you will find a grid with all the custom forms. Click on **+** to add a custom field.



Here you will have to provide the following information to create a field:

### ADD CUSTOM FORM FIELDS

- **Status:** Enable to enable this field.
- **Field Name:** Enter field name
- **Field Type:** Select field type
  - **Text**
  - **Text Area**

**Add Custom Form Fields**

Status  Enabled

\* Field Name  en ▾

\* Field Type: text ▾

Required  Disabled



## DISCLAIMER

It is highly recommended to backup your server files and database before installing this module.

No responsibility will be taken for any adverse effects occurring during installation.

**It is recommended you install on a test server initially to carry out your own testing.**

## SUPPORT

If you need more information or have any questions or problems, please refer to our support helpdesk:

You can log a ticket and a support technician can assist you further.

## CUSTOMIZATION

If you have requirements that are not covered by our module and you need to have our module customized, feel free to contact us through support helpdesk.