



FME MODULES



LOGIN AS CUSTOMER POPUPS

PRESTASHOP MODULE

USER GUIDE



INTENDED AUDIENCE

The content of this document is designed to facilitate the users - managers, supervisors and others of **Login As Customer** PrestaShop Module. A step by step instruction has been added to this document to help users to install the module on PrestaShop.

As a safe practice always backup your files and database before installing any module on PrestaShop. If you are looking for someone to install the module, we can do it for you as well. Just go to the following link and let support know the order id to expedite the installation process.

Once you have installed please see the User Guide to help you understand on how to use the module to its full capacity. If you still have questions feel free to contact us on the support platform where you bought this module.

If you have any custom requirements feel free to touch base with us.



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INSTALLATION INSTRUCTIONS

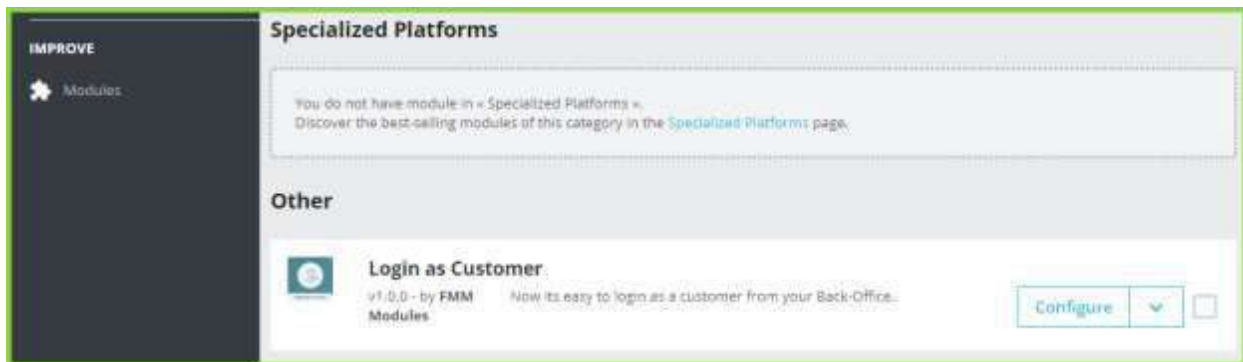
1. Log into **PrestaShop** administration panel, go to **Modules** → Click Add new module
2. Select **quicklogin.zip** which you downloaded and click upload this Module
3. Scroll down and find **Login As Customer** and click **Install**. You are done
4. **Clear Cache** in **Advance Parameters** → **Performance**



USER GUIDE

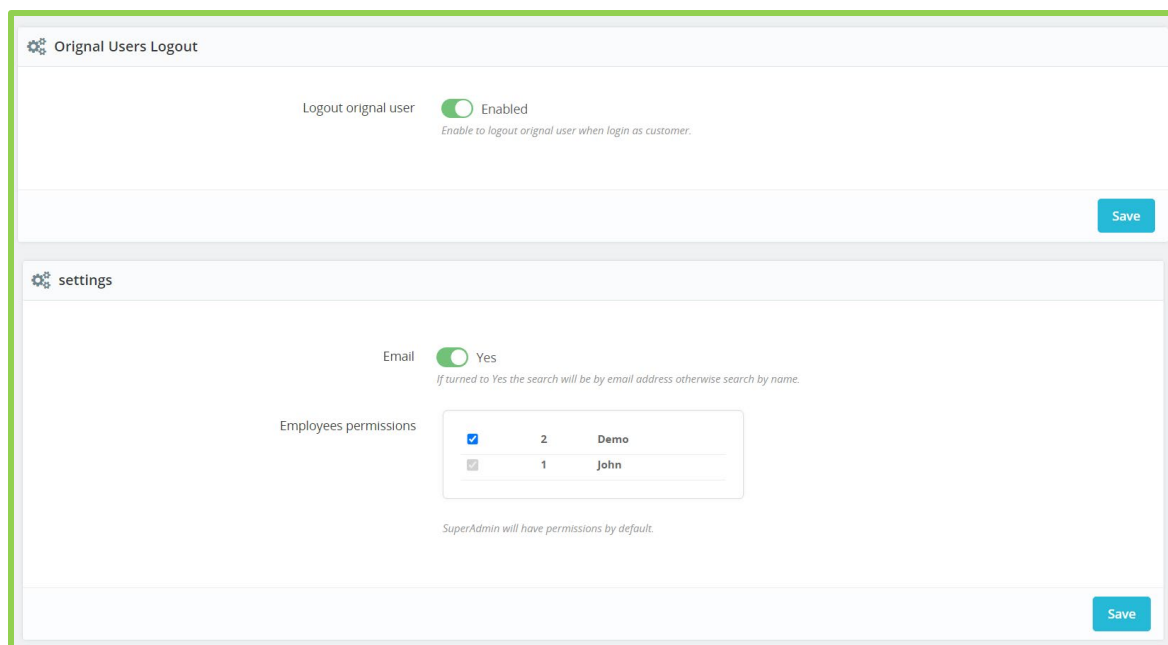
HOW TO CONFIGURE THE MODULE

At the back office, go to **Configure**. You can go there from **IMPROVE > Module > Module & Services**. Here you will find **Login As Customer** installed. Click on the **Configure** button to continue.



Here you will find the following configurations:

SETTINGS



- **Logout original user:** Enabling this option will logout the user when you login from backend.
- **Email:** If turned to Yes the search will be by email address otherwise search by name



- **Employee's Permissions:** Give your employee options to login

NOTE: In order to log in as the customer just click on the launch icon of the top right and search for a specific customer to log in. Once searched click on the user name. You will be taken to the frontend of your store and logged in as the user.

The screenshot shows a web application interface for configuring the 'Login as Customer' feature. At the top left, there is a breadcrumb trail: 'Modules / quicklogin / Configure'. Below this, the main heading is 'Configure Login as Customer'. On the right side, there is a modal window titled 'Login as Customer' with a search input field labeled 'Search as Customer' and a 'View History' button. The main content area is titled 'SETTINGS' and contains an 'Email' toggle switch currently set to 'YES'. Below the toggle, a note states: 'If turned to Yes the search will be by email address otherwise search by name.' Underneath, there is a section for 'Employees permissions' which contains a table with two rows of data. The first row has an unchecked checkbox, the number '1', and the name 'Joe'. The second row has a checked checkbox, the number '2', and the name 'Demo'. At the bottom of this section, a note says: 'SuperAdmin will have permissions by default.'



DISCLAIMER

It is highly recommended to backup your server files and database before installing this module.

No responsibility will be taken for any adverse effects occurring during installation.

It is recommended you install on a test server initially to carry out your own testing.

SUPPORT

If you need more information or have any questions or problems, please refer to our support helpdesk:

You can log a ticket and a support technician can assist you further.

CUSTOMIZATION

If you have requirements that are not covered by our module and you need to have our module customized, feel free to contact us through support helpdesk.