



FME Modules



**PrestaShop 1.6.x To 1.7.x Module
User Guide 1.0**



INTENDED AUDIENCE

The content of this document is designed to facilitate the users - managers, supervisors, and others of the **Telegram Orders and Chats** PrestaShop Module. A step by step instruction has been added to this document to help users to install the module on PrestaShop.

This extension will only work on the PrestaShop version 1.6.x to 1.7.x. As a safe practice always backup your files and database before installing any module on PrestaShop. If you are looking for someone to install the module, we can do it for you as well. Just go to the following link and let support know the order id to expedite the installation process.

Once you have installed please see the User Guide to help you understand how to use the module to its full capacity. If you still have questions feel free to contact us on the support platform where you bought this module.

If you have any custom requirements feel free to touch base with us.



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DEMO LINKS

- [*Front Office*](#)
- [*Back Office*](#)

INSTALLATION INSTRUCTIONS

Compatible - PrestaShop 1.6.x - 1.7.x

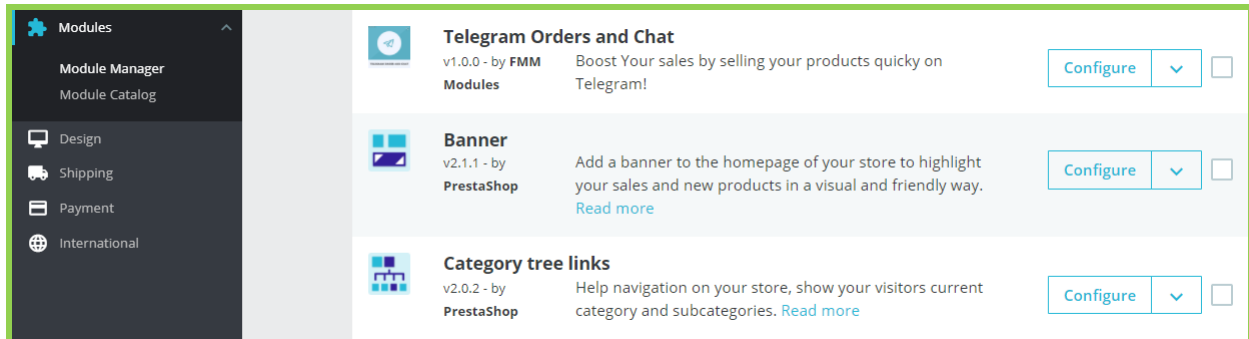
1. Log in to **PrestaShop** administration panel, go to **Modules** → Click **Add new module**
2. Select **v1.0.0telegramorderandchat.zip** which you have downloaded and click **Upload this Module**
3. Scroll down and find **Telegram Orders and Chat** and click **Install**.
4. **Clear Cache** in **Advance Parameters** → **Performance**



USER GUIDE

HOW TO CONFIGURE MODULE

At the back office, go to **Modules > Module Manager > Telegram Orders and Chat**. Here you will find the module configurations.



MODULE CONFIGURATIONS

GENERAL SETTINGS

Admin can configure general settings of the module from here.



GENERAL SETTINGS
MESSAGE SETTINGS
CHAT SETTINGS
THEME SELECTION

Button Text

Forbidden characters: <>=#{}'/

Telegram Username

Enter Your Telegram Username for Orders

Show on listing pages YES NO

Enable and Disable on Listing Pages.

Show On Product Page YES NO

Enable and Disable on Product Page.

Show On Cart Page YES NO

Enable and Disable on Cart Page.

Enable/Disable YES NO

- **Button Text:** Option to add button text to be displayed on frontend.
- **Telegram Username:** Option to add Telegram username where admin will receive the order messages.
- **Show on Listing Page**
- **Show on Product Page**
- **Show on Cart Page**
- **Enable / Disable**

MESSAGE SETTINGS

Option to create the message template for sending messages via Telegram. Admin can use multiple given variables to create the template.



GENERAL SETTINGS
MESSAGE SETTINGS
CHAT SETTINGS
THEME SELECTION

Message template

```

Hello {shop_name},

I would like to purchase the following products from {shop_url}:

{products_ordered}

Here are my contact details:
First name: {customer_first_name}
Last name: {customer_last_name}
Email: {email}
Country: {customer_country}
State: {customer_state}
City: {customer_city}
Address: {customer_address}
Mobile phone: {customer_mobile_number}

My order has the id {order_id} and has been placed on {order_timestamp}
Thank you :)

```

*Enter the text message content which will be sent to the customer via Telegram while order is placed.
Create Your Own template using the following variables:*

*{customer_first_name} {customer_last_name} {email} {customer_country} {customer_state}
{customer_city} {customer_address} {customer_mobile_number} {admin_mobile_number}
{products_ordered} {order_total} {order_id} {order_reference} {order_timestamp}
{shop_name} {shop_url}*

CHAT SETTINGS

Chat Settings can be configured from here.

A screenshot of the 'CHAT SETTINGS' configuration page. The page has a header with four tabs: 'GENERAL SETTINGS', 'MESSAGE SETTINGS', 'CHAT SETTINGS', and 'THEME SELECTION'. The 'CHAT SETTINGS' tab is active. The settings include: 'Enable/Disable' with 'YES' selected; 'Telegram Username' with the value '233432432423'; 'Chat popup Message' with the text 'Telegram Support Here! Need Help:)' and a color picker set to '#0088cc'; and 'Background Color' with a color picker set to black. The 'Chat Position' section has two radio buttons: 'Show chat widget on Right Bottom' (unselected) and 'Show chat widget on left Bottom' (selected).

- **Enable / Disable:** Option to enable or disable the chat functionality.
- **Telegram Username:** Option to add Telegram username for chat.
- **Chat Popup Message:** Admin can edit the Chat popup message for the frontend.
- **Chat Popup Color:** Admin can edit the popup color for Chat widget.
- **Background Color:** Option to edit the background color.
- **Chat Position:** Admin have the option to display the Chat widget on the right bottom or left bottom of the page.



THEME SELECTION

Admin have the option to select the theme from here, ie: Multistep checkout or Single step checkout.

The screenshot shows the 'THEME SELECTION' tab in the settings interface. It contains the following elements:

- Navigation tabs: GENERAL SETTINGS, MESSAGE SETTINGS, CHAT SETTINGS, and THEME SELECTION (active).
- Form area:
 - Label: Theme Selection
 - Selected option: Multistep Checkout
 - Unselected option: Single Step Checout
 - Note: *Multistep Checkout works on prestashop 1.7.x*
- Save button: A button with a floppy disk icon and the text 'Save'.



DISCLAIMER

It is highly recommended to backup your server files and database before installing this module.

No responsibility will be taken for any adverse effects occurring during installation.

It is recommended you install on a test server initially to carry out your own testing.

SUPPORT

If you need more information or have any questions or problems, please refer to our support helpdesk:

You can log a ticket and a support technician can assist you further.

CUSTOMIZATION

If you have requirements that are not covered by our module and you need to have our module customized, feel free to contact us through support helpdesk.