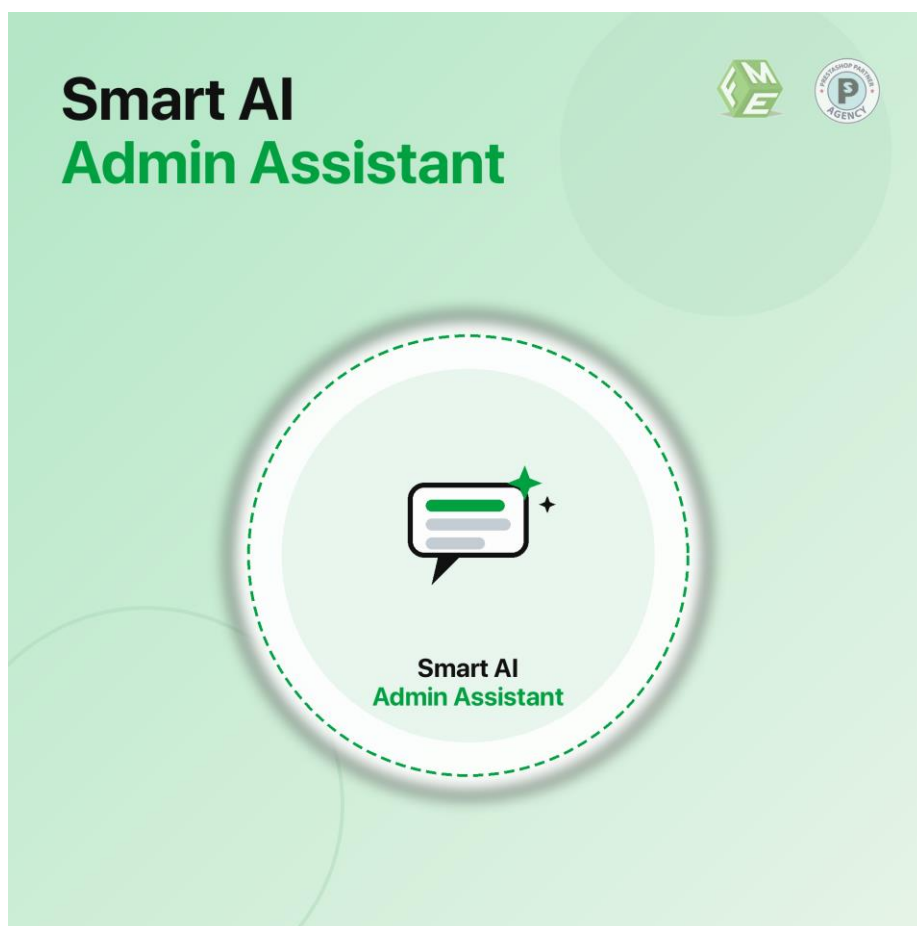




User Guide

Compatibility: Prestashop v1.7.x – v9.x.x

For Module Version: 1.0.0



Intended Audience

The content of this document is designed to facilitate the users -managers, supervisors, and others of the **AI Admin Assistant Module**. A step-by-step instruction has been added to this document to help users to install the module on PrestaShop.

As a safe practice, always back up your files and database before installing any module on PrestaShop. If you are looking for someone to install the module, we can do it for you as well. Just go to the support section, share the order ID to expedite the installation process.

Once you have installed it, please see the User Guide to help you understand how to use the module to its full capacity. If you still have questions, feel free to contact us on the support platform where you bought this module.

If you have any custom requirements, feel free to touch base with us.



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Getting Started!

Overview

AI Copilot lets you ask questions about your store in plain, everyday language — no technical knowledge required. Simply type your question, and AI Copilot instantly analyzes your live PrestaShop data to give you the answer.

Compatible with: PrestaShop 1.7 to 9.x



Installation Instructions

1. Go to Modules → Module Manager → Click Upload a Module → Browse for the Downloaded Module ZIP file and click Upload this module.
2. Click Proceed with Installation.
3. Make sure Cache is disabled in Advanced Parameters → Performance.
4. Go to Modules → Module Manager → **Smart AI Admin Assistant** Module.



User Guide

Module Configuration:

Before using AI Admin Assistant, administrators need to configure it from the module's Settings page. This is where the admin connects an AI provider, controls who can use the assistant, and sets safety limits for how it queries your store data.

After installing the module, go to **Modules > Module Manager > Smart AI Admin Assistant**. Here you will see all the configurations for your module.

Settings

Enable module

☒ Enabled

Enable or disable AI Copilot features.

AI provider

OpenAI

OpenAI

Mistral

Gemini

Allowed employee groups

Logistician (ID 2)

Translator (ID 3)

Salesman (ID 4)

Select one or more employee groups allowed to use AI Copilot.

OpenAI API key

Required for question-to-SQL, summaries, and connection test. Current value is shown for easy editing.

Temperature

0.2

Allowed range: 0.0 to 1.0

Max response tokens

800

Allowed range: 1 to 8192

SQL max rows

100

Read-only query result cap. Allowed range: 1 to 1000

SQL timeout (seconds)

15

Per-request DB and AI timeout guard. Allowed range: 1 to 120

Show generated SQL

☒ Enabled

Enable audit logs

☒ Enabled

Log retention (days)

90

Allowed range: 1 to 3650

Enable predefined chips

☒ Enabled

Enable floating chatbox (Back Office)

☒ Enabled

Show AI chat launcher at bottom-right in Back Office for allowed employee groups.

Delete data on uninstall

☐ Disabled

If enabled, module uninstall removes logs and chips tables. If disabled, data is kept.

Cleanup Old Logs

Reset Default Chips

Test AI Connection

Save



Turning the Module On and Selecting an AI Provider

- Set the Enable module to **ON** to activate the AI Admin Assistant. Leave it **OFF** if you want to configure everything first before making the assistant available to employees.
- Under **AI provider**, choose the AI service you want to power the assistant: OpenAI, Mistral, or Gemini.
- Enter your **API key** for the selected provider in the API key field. This key is required for the assistant to understand questions and generate answers.

Note: Keep your API key private. Anyone with access to it can use your AI provider account and may incur usage charges.

Controlling Who Can Use the Assistant

Use the Allowed employee groups field to choose which employee groups are permitted to use AI Admin Assistant. Select one or more groups from the list.

Fine-Tuning How the Assistant Responds

The following settings let you balance accuracy, response length, and performance:

- **Temperature:** Controls how focused or varied the assistant's answers are. Keep this low (around 0.2) for consistent, factual responses.
- **Max response tokens:** Sets the maximum length of a single response.
- **SQL max rows:** Caps how many rows of data the assistant can pull back for any one question, keeping answers fast and readable.
- **SQL timeout:** Sets a time limit for each request, after which the assistant will stop and return a timeout message instead of loading indefinitely.

Transparency and Logging

- **Show generated SQL:** When enabled, each answer includes the underlying data query used to generate it, so admins can double-check how a result was produced.
- **Enable audit logs:** When enabled, the module keeps a record of questions asked and actions taken, useful for tracking usage and troubleshooting.
- **Log retention:** Sets how many days audit logs are stored before they are automatically deleted.

Interface Options

- **Enable predefined chips:** Displays ready-made shortcut questions in the assistant so users can get common answers instantly, without typing.
- **Enable floating chatbox:** Adds a chat icon to the bottom-right corner of every Back Office page, giving allowed employees one-click access to the assistant.



Data Handling on Uninstall

- The Delete data on uninstall option determines what happens to your saved logs and chips if you ever remove the module. Turn this **ON** if you want that data permanently deleted along with the module, or leave it **OFF** to keep the data stored in your database for future reference.

Action Buttons

Four buttons appear at the bottom of the Settings page:

- **Cleanup Old Logs:** Manually deletes audit logs older than the retention period set above, freeing up database space immediately.
- **Reset Default Chips:** Restores the predefined quick-question chips to their original, out-of-the-box set.
- **Test AI Connection:** Verifies that your API key and selected AI provider are configured correctly and able to communicate with the module.
- **Save:** Saves all changes made on this settings page.

FMM AI Copilot (Chat & Logs):

AI Admin Assistant is added to the PrestaShop Back Office menu once the module is installed and configured. It appears under the Modules menu, alongside Marketplace and Module Manager.

Using the Chat Page

The Chat page is where admins ask questions and get insights from the live store data. It opens by default when clicking AI Admin Assistant in the menu, and comes alongside the Logs tab at the top of the page.

Admin can see the recent chat history panel displaying the most recently asked questions as individual cards.

Your recent chat history
Refresh

How many carts were abandoned i...

In the last 30 days, there have been 0 abandoned carts recorded in the system....

SUCCESS 2026-08-07 03:07:02

Show products with low stock (less ...

No records found for this question.

SUCCESS 2026-08-07 03:06:45

What is total revenue in the last 30 ...

The total revenue from orders in the last 30 days, with statuses Payment accepted,...

SUCCESS 2026-08-07 03:00:39

How many orders were placed today?

Today, no orders have been placed in the PrestaShop store. This indicates either low...

SUCCESS 2026-08-07 02:59:20

how mahy total refund orders in sit...

There is a total of 1 order with the status "Refunded" on the site. This indicates that...

SUCCESS 2026-08-07 02:22:25

how mahy total refund orders in sit...

There is a total of 1 order with the status "Refunded" on the site. This indicates that...

SUCCESS 2026-08-06 01:22:03

how mahy total refund orders in sit...

There is a total of 1 refunded order on the site. This indicates that refunds are current...

SUCCESS 2026-07-27 02:30:34

Best-Selling Products Clarification: ...

The top-selling products include "Hummingbird printed sweater" and "The...

SUCCESS 2026-07-22 02:36:26

Best-Selling Products Clarification: ...

The top-selling products include "Hummingbird printed sweater" and "The...

SUCCESS 2026-07-22 02:30:32

Best-Selling Products

Do you want best-selling products by quantity sold or by total revenue?

CLARIFICATION 2026-07-22 02:30:18

Top Customers by Revenue

The top customer by revenue is John DOE, generating a total of 387.14 in sales. This...

SUCCESS 2026-07-22 02:30:00

provide me detailed list

Rejected non-store question.

OUT_OF_SCOPE 2026-07-22 02:13:59

The Conversation Panel

This section shows the ongoing exchange between the admin and the AI assistant, in the order they were sent. Each assistant reply includes the AI model used and the response time in milliseconds.



Assistant
Ready. Ask a question about your store performance, orders, customers, or products.

You
Show products with low stock (less than 10).

Assistant
No records found for this question.
Model: gpt-4.1-mini-2025-04-14 | 5677 ms

You
How many carts were abandoned in the last 30 days?

Assistant
In the last 30 days, there have been 0 abandoned carts recorded in the system. This indicates that all carts created during this period have either been converted into orders or removed. Monitoring this metric regularly can help identify potential issues in the checkout process.
Model: gpt-4.1-mini-2025-04-14 | 4706 ms

Asking a Question

Quick prompts:

Orders Today

Revenue Last 30 Days

Low Stock Products

Out of Stock Products

Abandoned Carts Last 30 Days

Type your question here...



Send

Latest Query Result

Generated SQL:

SELECT COUNT(*) AS abandoned_carts_count FROM ps_cart WHERE date_upd >= DATE_SUB(NOW(), INTERVAL 30 DAY) AND id_cart NOT IN (SELECT id_cart FROM ps_orders) LIMIT 100

Rows returned: 1

Export CSV

abandoned_carts_count
0

- Type your question in plain language into the Type your question here box, or click one of the Quick prompts shortcuts above it (such as Orders Today or Low Stock Products) to ask a common question instantly.
- Click Send to submit your question.
- The assistant's answer appears in the conversation panel above, and the underlying query is added to the Latest Query Result panel below.

Reviewing the Latest Query Result

Beneath the conversation panel, the Latest Query Result section shows the technical details behind the most recent answer:

- **Generated SQL:** The exact read-only database query the assistant ran to answer your question. This is only shown if Show generated SQL is enabled on the Settings page.

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- **Rows returned:** The number of records returned by the query.
- **Results table:** A results table listing the data returned, shown directly beneath the row count.
- **Export CSV:** Click this button to download the full result set as a CSV file, which you can open in Excel or any spreadsheet program for further analysis.

Using the Log Page

The Logs tab, at the top of the page, gives a complete record of activity across all users. It displays the AI Query Logs screen, which lists the last 200 questions and answers stored by the module.

Logs

Chat

Logs

AI Query Logs

This screen shows the last 200 question/answer records stored by the module.

Open Configuration

ID	Date	Employee	Question	Answer	Generated SQL	Status	Time (ms)
65	2026-08-07 03:07:02	John Doe	How many carts were abandoned in the last 30 days?	In the last 30 days, there have been 0 abandoned carts recorded in the system. This indicates that all carts created during this period have either been converted into orders or...	SELECT COUNT(*) AS abandoned_carts_count FROM ps_cart WHERE date_upd >= DATE_SUB(NOW(), INTERVAL 30 DAY) AND id_cart NOT IN (SELECT id_cart FROM ps_orders) LIMIT 100	success	4706
64	2026-08-07 03:06:45	John Doe	Show products with low stock (less than 10).	No records found for this question.	SELECT p.id_product, pl.name, sa.quantity FROM ps_product p INNER JOIN ps_product_lang pl ON p.id_product = pl.id_product AND pl.id_lang = 1 INNER JOIN ps_stock_available sa ON...	success	5677
63	2026-08-07 03:00:39	John Doe	What is total revenue in the last 30 days?	The total revenue from orders in the last 30 days, with statuses Payment accepted, Processing in progress, Shipped, Delivered, or Remote payment accepted, is not available...	SELECT SUM(o.total_paid_tax_incl) AS total_revenue FROM ps_orders o WHERE o.date_add >= DATE_SUB(NOW(), INTERVAL 30 DAY) AND o.current_state IN (2,3,4,5,11) LIMIT 100	success	6338
62	2026-08-07 02:59:20	John Doe	How many orders were placed today?	Today, no orders have been placed in the PrestaShop store. This indicates either low customer activity or potential issues with order processing. Monitoring throughout the day...	SELECT COUNT(*) AS orders_placed_today FROM ps_orders WHERE DATE(date_add) = CURDATE() LIMIT 100	success	5978
61	2026-08-07 02:22:25	John Doe	how mahy total refund orders in site ?	There is a total of 1 order with the status "Refunded" on the site. This indicates that only one order has been fully refunded so far. Monitoring refund trends can...	SELECT COUNT(DISTINCT o.id_order) AS total_refund_orders FROM ps_orders o JOIN ps_order_state_lang osl ON o.current_state = osl.id_order_state AND osl.id_lang = 1 WHERE...	success	3810
60	2026-08-06 01:22:03	John Doe	how mahy total refund orders in site ?	There is a total of 1 order with the status "Refunded" on the site. This indicates that refund activity is currently very low. Monitoring refund trends over time could...	SELECT COUNT(*) AS total_refund_orders FROM ps_orders o JOIN ps_order_state_lang osl ON o.current_state = osl.id_order_state AND osl.id_lang = 1 WHERE o.current_state = 7 LIMIT 100	success	3289

Disclaimer

It is highly recommended to back up your server files and database before installing this module.



No responsibility will be taken for any adverse effects occurring during installation.

It is recommended that you install on a test server initially to carry out your own testing.

Support

If you need more information or have any questions or problems, please refer to our support helpdesk:

You can log a ticket, and a support technician can assist you further.

Customization

If you have requirements that are not covered by our module and you need to have our module customized, feel free to contact us through the support helpdesk.